

May 27, 2020 http://investor.hp.com



Forward-looking statements based on current expectations and assumptions that involve risks and uncertainties. If the risks or uncertainties ever materialize or the

assumptions prove incorrect, the results of HP Inc. and its consolidated subsidiaries may differ materially from those expressed or implied by such forward-looking statements and assumptions.

All statements other than statements of historical fact are statements that could be deemed forward-looking statements, including, but not limited to, any statements regarding the potential impact of the COVID-19 pandemic and the actions by governments, businesses and individuals in response to the situation; projections of net revenue, margins, expenses, effective tax rates, net earnings, net earnings per share, cash flows, benefit plan funding, deferred taxes, share repurchases, foreign currency exchange rates or other financial items; any projections of the amount, timing or impact of cost savings or restructuring and other charges, planned structural cost reductions and productivity initiatives; any statements of the plans, strategies and objectives of management for future operations, including, but not limited to, our business model and transformation, our sustainability goals, our go-to-market strategy, the execution of restructuring plans and any resulting cost savings, net revenue or profitability improvements or other financial impacts; any statements concerning the expected development, performance, market share or competitive performance relating to products or services; any statements regarding current or future macroeconomic trends or events and the impact of those trends and events on HP and its financial performance; any statements regarding pending investigations, claims or disputes; any statements of expectation or belief, including with respect to the timing and expected benefits of acquisitions and other business combination and investment transactions; and any statements of assumptions underlying any of the foregoing. Forward-looking statements can also generally be identified by words such as "future," "anticipates," "believes," "estimates," "expects," "intends," "projects," "projects," "will," "would," "could," "can," "may," and similar terms.

Risks, uncertainties and assumptions include factors relating to the effects of the COVID-19 pandemic and the actions by governments, businesses and individuals in response to the situation, the effects of which may give rise to or amplify the risks associated with many of these factors listed here; HP's ability to execute on its strategic plan, including the recently announced initiatives, business model changes and transformation; execution of planned structural cost reductions and productivity initiatives; HP's ability to complete any contemplated share repurchases, other capital return programs or other strategic transactions; the need to address the many challenges facing HP's businesses; the competitive pressures faced by HP's businesses; risks associated with executing HP's strategy and business model changes and transformation; successfully innovating, developing and executing HP's go-to-market strategy, including online, omnichannel and contractual sales, in an evolving distribution and reseller landscape; the development and transition of new products and services and the enhancement of existing products and services to meet customer needs and respond to emerging technological trends; successfully competing and maintaining the value proposition of HP's products, including supplies; the need to manage third-party suppliers, manage HP's global, multi-tier distribution network, limit potential misuse of pricing programs by HP's channel partners, adapt to new or changing marketplaces and effectively deliver HP's services; challenges to HP's ability to accurately forecast inventories, demand and pricing, which may be due to HP's multi-tiered channel, sales of HP's products to unauthorized resellers or unauthorized resale of HP's products; integration and other risks associated with business combination and investment transactions; the results of the restructuring plans, including estimates and assumptions related to the cost (including any possible disruption of HP's business) and the anticipated benefits of the restructuring plans; the protection of HP's intellectual property assets, including intellectual property licensed from third parties; the hiring and retention of key employees; the impact of macroeconomic and geopolitical trends and events; risks associated with HP's international operations; the execution and performance of contracts by HP and its suppliers, customers, clients and partners; disruptions in operations from system security risks, data protection breaches, cyberattacks, extreme weather conditions, medical epidemics or pandemics such as the COVID-19 pandemic, and other natural or manmade disasters or catastrophic events; the impact of changes in tax laws; potential liabilities and costs from pending or potential investigations, claims and disputes; and other risks that are described in HP's Annual Report on Form 10-K for the fiscal year ended October 31, 2019, HP's Quarterly Report on Form 10-Q for the fiscal quarter ended January 31, 2020, and HP's other filings with the Securities and Exchange Commission.

As in prior periods, the financial information set forth in this presentation, including any tax-related items, reflects estimates based on information available at this time. While HP believes these estimates to be reasonable, these amounts could differ materially from reported amounts in HP's Quarterly Reports on Form 10-Q for the fiscal quarters ended April 30, 2020 and July 31, 2020, Annual Report on Form 10-K for the fiscal year ended October 31, 2020 and HP's other filings with the Securities and Exchange Commission. The forward-looking statements in this document are made as of the date of this document and HP assumes no obligation and does not intend to update these forward-looking statements.

HP's Investor Relations website at investor.hp.com contains a significant amount of information about HP, including financial and other information for investors. HP encourages investors to visit is website from time to time, as information is updated, and new information is posted. The content of HP's website is not incorporated by reference into this document or in any other report or document HP files with the SEC, and any references to HP's website are intended to be inactive textual references only.

Use of non-GAAP financial information

HP has included non-GAAP financial measures in this presentation to supplement HP's consolidated financial statements presented on a GAAP basis. Definitions of these non-GAAP financial measures and reconciliations of these non-GAAP financial measures to the most directly comparable GAAP financial measures are included elsewhere in this presentation.

HP's management uses net revenue on a constant currency basis, non-GAAP total operating expenses, non-GAAP operating profit, non-GAAP operating margin, non-GAAP tax rate, non-GAAP net earnings, and non-GAAP diluted net earnings per share to evaluate and forecast HP's performance before gains, losses or other charges that are considered by HP's management to be outside of HP's core business segment operating results. Gross cash, net cash (debt), and free cash flow are liquidity measures that provide useful information to management about the amount of cash available for investment in HP's businesses, funding acquisitions, repurchasing stock and other purposes. Net cash (debt) provides useful information to management about the state of HP's consolidated balance sheet.

These non-GAAP financial measures may have limitations as analytical tools, and these measures should not be considered in isolation or as a substitute for analysis of HP's results as reported under GAAP. For example, items such as amortization of intangible assets, though not directly affecting HP's cash position, represent the loss in value of intangible assets over time. The expense associated with this change in value is not included in non-GAAP operating profit, non-GAAP tax rate, non-GAAP net earnings, and non-GAAP diluted net earnings per share and therefore does not reflect the full economic effect of the change in value of those intangible assets. In addition, items such as restructuring and other charges, acquisition-related (credits)/charges, non-operating retirement-related (credits)/ charges, defined benefit plan settlement charges, debt extinguishment costs, tax adjustments, and the related tax impact on these items that are excluded from non-GAAP total operating expense, non-GAAP operating profit, non-GAAP net earnings and non-GAAP diluted net earnings per share can have a material impact on the equivalent GAAP earnings financial measures and cash flow. HP may not be able to immediately liquidate the short-term and long-term investments included in gross cash, which may limit the usefulness of gross cash as a liquidity measure. In addition, free cash flow, which includes adjustment for net investment in leases and net capital expenditure, does not represent the total increase or decrease in cash for the period. The non-GAAP financial information that we provide also may differ from the non-GAAP information provided by other companies.

We compensate for the limitations on our use of these non-GAAP financial measures by relying primarily on our GAAP financial statements and using non-GAAP financial measures only supplementally. We also provide robust and detailed reconciliations of each non-GAAP financial measure to the most directly comparable GAAP measure, and we encourage investors to review those reconciliations carefully.

We believe that providing these non-GAAP financial measures in addition to the related GAAP measures provides investors with greater transparency to the information used by HP's management in its financial and operational decision-making and allows investors to see HP's results "through the eyes" of management. We further believe that providing this information better enables investors to understand HP's operating performance and financial condition and to evaluate the efficacy of the methodology and information used by HP's management to evaluate and measure such performance and financial condition.

HP's Investor Relations website at http://www.investor.hp.com contains a significant amount of information about HP, including financial and other information for investors. HP encourages investors to visit its website from time to time, as information is updated and new information is posted.



Q2 FY20 highlights

- Net revenue of \$12.5 billion, down 11.2% from the prior-year period and down 10.1% in constant currency¹
- Non-GAAP diluted net earnings per share² of \$0.51, consistent with the previously provided outlook of \$0.49 to \$0.53 per share
- GAAP diluted net earnings per share of \$0.53, above the previously provided outlook of \$0.46 to \$0.50 per share
- Free cash flow of \$(0.6) billion^{2,3}
- Returned \$0.4 billion to shareholders in the form of share repurchases and dividends

^{1.} Adjusted to exclude the effect of foreign currency exchange fluctuations calculated by translating current period revenues using monthly average exchange rates from the comparative period and excluding any hedging impact recognized in the current period

^{2.} A reconciliation of specific adjustments to GAAP results for the current and prior periods is included on slide 13 and in the GAAP to non-GAAP slides that appear as part of the supplemental slides of this presentation. A description of HP's use of non-GAAP information is provided on slide 3 under "Use of non-GAAP financial information"

^{3.} Free cash flow includes net cash used in operating activities of \$(510) million adjusted for net investments in leases of \$51 million and net investment in property, plant and equipment of \$146 million.

Q2 FY20 results overview

\$ in millions	Net revenue	Growth y/y%	Growth CC¹ y/y%	Non-GAAP OP \$ ³	Non-GAAP OP % of rev ³	Non-GAAP OP \$ y/y³	Non-GAAP OP % of rev y/y³
Printing	\$4,158	(18.7)%	(17.9)%	\$548	13.2%	\$(291)	(3.2) pts
Personal Systems	\$8,313	(6.8)%	(5.6)%	\$552	6.6%	\$167	2.3 pts
Corp investments / Other	\$(2)	nm²	nm²	(\$161)	nm²	\$26	nm²
Total HP	<i>\$12,469</i>	(11.2)%	(10.1)%	\$939	7.5%	\$(98)	0.1 pts

^{3.} A reconciliation of specific adjustments to GAAP results for the current period is included on slide 13 and in the GAAP to non-GAAP slides that appear as part of the supplemental slides of this presentation. A description of HP's use of non-GAAP information is provided on slide 3 under "Use of non-GAAP financial information"



^{1.} CC = constant currency; adjusted to exclude the effect of foreign currency exchange fluctuations calculated by translating current period revenues using monthly average exchange rates from the comparative period and excluding any hedging impact recognized in the current period

^{2.} Not meaningful

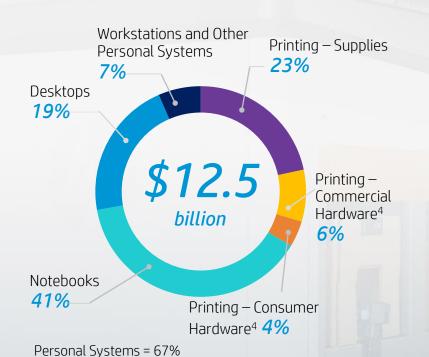
Q2 FY20 mix by segment and region

Net revenue

By key segment and business unit¹

Non-GAAP operating profit² By key segment³

Net revenue by region



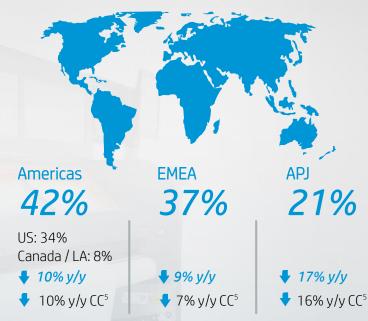
\$1.1 billion

Printing 50% of total

13.2% OP margin

Personal Systems **50% of total**

6.6% OP margin



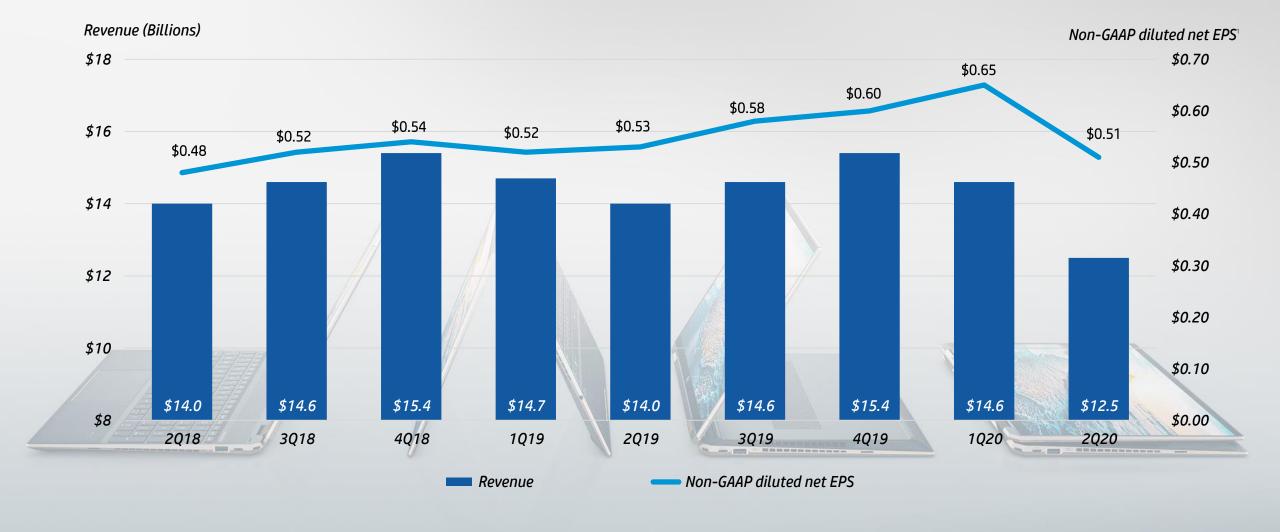
Non-US net revenue = 66% of total net revenue

- 1. Revenue mix calculated based on total segment revenue, which does not include corporate investments and other
- 2. A reconciliation of specific adjustments to GAAP results for the current period is included on slide 13 and in the GAAP to non-GAAP slides that appear as part of the supplemental slides of this presentation. A description of HP's use of non-GAAP information is provided on slide 3 under "Use of non-GAAP financial information"
- 3. Operating profit mix calculated based on total segment operating profit, which does not include corporate investments and other
- 4. Commercial hardware includes Office Printing Solutions including commercial products and OEM hardware, Graphics Solutions and 3D Printing and digital manufacturing, excluding supplies. Consumer hardware includes Home Printing Solutions, excluding supplies.
- 5. CC = constant currency; adjusted to exclude the effect of foreign currency exchange fluctuations calculated by translating current period revenues using monthly average exchange rates from the comparative period and excluding any hedging impact recognized in the current period



Printing = 33%

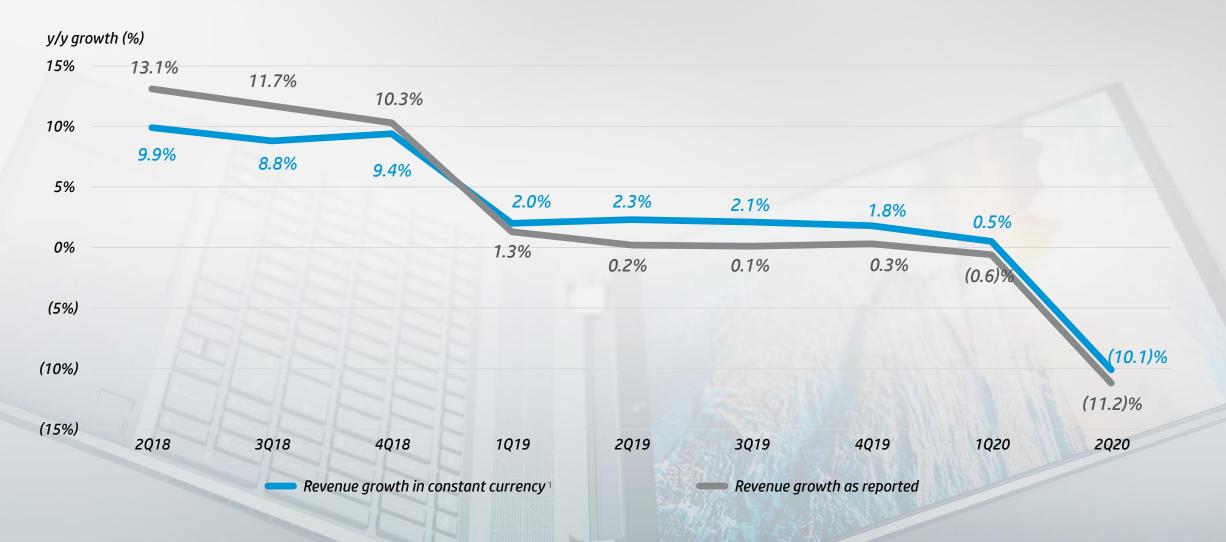
Revenue and non-GAAP diluted net EPS¹ performance



^{1.} A reconciliation of specific adjustments to GAAP results for the current period is included on slide 13 and in the GAAP to non-GAAP slides that appear as part of the supplemental slides of this presentation. A description of HP's use of non-GAAP information is provided on slide 3 under "Use of non-GAAP financial information"



Revenue growth

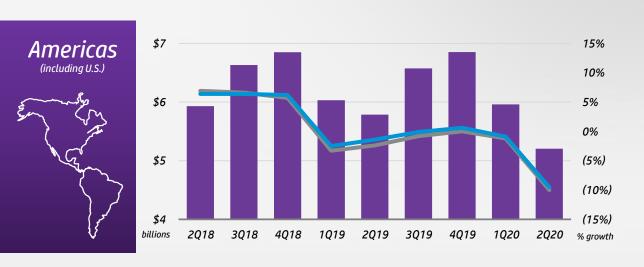


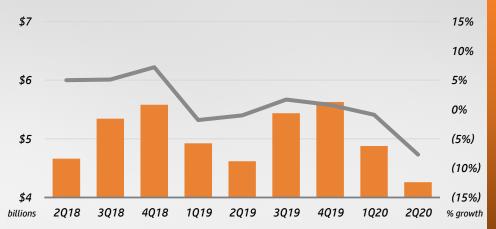
^{1.} Adjusted to exclude the effect of foreign currency exchange fluctuations calculated by translating current period revenues using monthly average exchange rates from the comparative period and excluding any hedging impact recognized in the current period



Regional revenue trends

y/y revenue growth %
y/y revenue growth in constant currency%¹

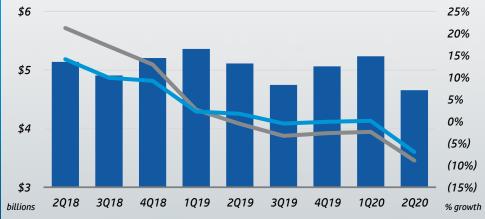
















erioa

Personal Systems Q2 FY20



Revenue

\$8.3 billion **↑**7% y/y **♦**6% CC¹

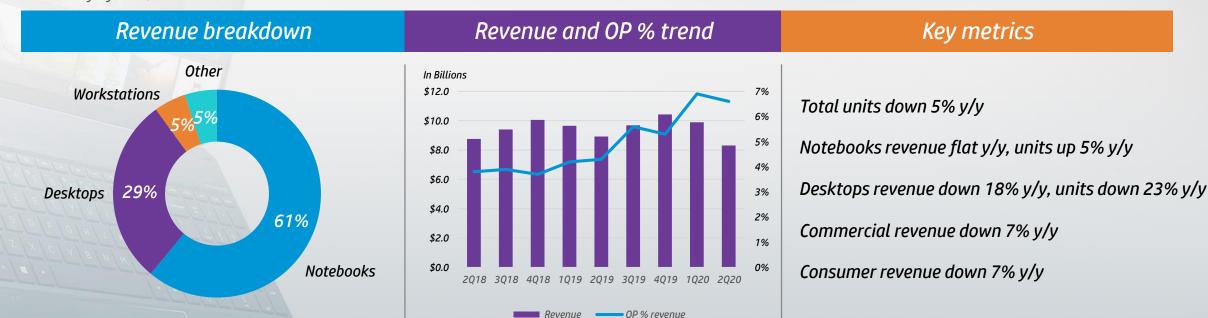
Operating profit

\$552 million

6.6% of revenue

Key messages

- Shift to work from home and remote learning drove demand particularly in notebooks
- Delivered strong profit despite COVID-19 related supply constraints
- Innovation: Launched the new OMEN 25L/30L for gaming, the HP Pro Security service and the new HP Envy 13/15/17 series



^{1.} CC = constant currency; adjusted to exclude the effect of foreign currency exchange fluctuations calculated by translating current period revenue using monthly average exchange rates from the comparative period and excluding any hedging impact recognized in the



Printing **Q2 FY20**



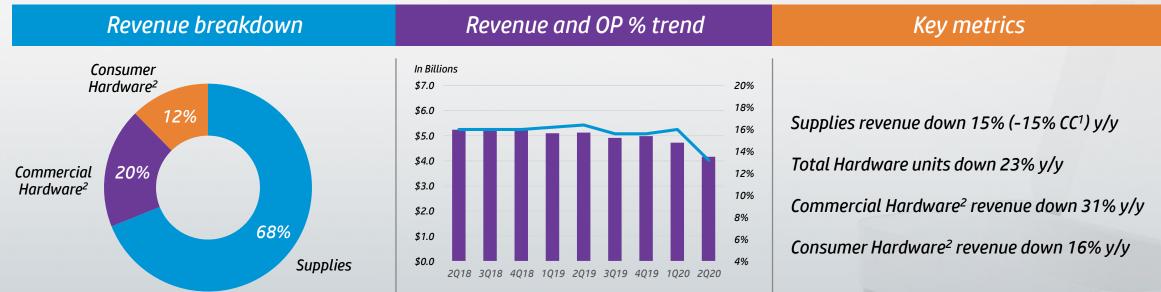
Revenue

Operating profit

13.2% of revenue

Key messages

- Office and Graphics demand slowed down dramatically as COVID-19 spread and markets shut down
- Continued strong momentum in Instant Ink with total subscribers surpassing 7M, benefitting from working from home
- In response to COVID-19, customers pivoted Multi Jet Fusion applications and produced an estimated 2.3M 3D printed parts for face shields, face masks, and other items for hospitals



Revenue —— OP % revenue

^{2.} Commercial hardware includes Office Printing Solutions including commercial products and 0EM hardware, Graphics Solutions and 3D Printing and digital manufacturing, excluding supplies. Consumer hardware includes Home Printing Solutions, excluding supplies



^{1.} CC = constant currency; adjusted to exclude the effect of foreign currency exchange fluctuations calculated by translating current period revenues using monthly average exchange rates from the comparative period and excluding any hedging impact recognized in the current period

Non-GAAP¹ financial information

\$ in millions, except per share amounts	Q2 I	Q2 FY20		Q1 FY20		FY19
Revenue	\$12,469		\$14,618		\$14,036	
Cost of revenue	9,976	80.0%	11,746	80.4%	11,307	80.6%
Total OpEx	1,554	12.5%	1,690	11.5%	1,692	12.0%
Operating profit	\$939	7.5%	\$1,182	8.1%	\$1,037	7.4%
Interest and other, net	(57)		(44)		(60)	
Pre-tax earnings	882	7.1%	1,138	7.8%	977	7.0%
Income tax	(141)		(182)		(156)	11
Net earnings	741	5.9%	956	6.5%	821	5.8%
Diluted net earnings per share	\$0.51		\$0.65		\$0.53	

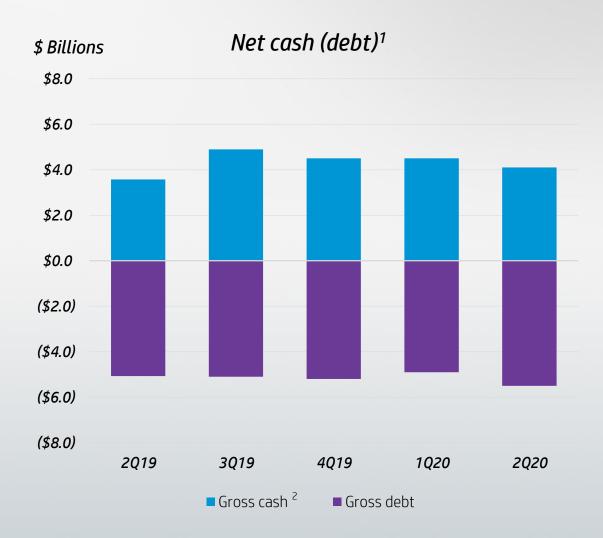
^{1.} A reconciliation of specific adjustments to GAAP results for the current period is included on slide 13 and in the GAAP to non-GAAP slides that appear as part of the supplemental slides of this presentation. A description of HP's use of non-GAAP information is provided on slide 3 under "Use of non-GAAP financial information"

Q2 FY20 GAAP to non-GAAP bridge

\$ in millions, except tax rate and per share amounts	GAAP	Amortization of intangible assets	Restructuring and other charges	Acquisition-related charges	Tax adjustments	Non-operating retirement related (credits) / charges	Non-GAAP
Revenue	\$12,469						\$12,469
Cost of revenue	9,976						9,976
Total OpEx	1,667	(29)	(81)	(3)			1,554
Operating profit	826	29	81	3			939
Interest and other, net	0				(1)	(56)	(57)
Pre-tax earnings	826	29	81	3	(1)	(56)	882
Income tax	(62)	(5)	(17)	(1)	(58)	2	(141)
Tax rate	7.5%						16.0%
Net earnings	\$764	24	64	2	(59)	(54)	\$741
Diluted net earnings per share	\$0.53						\$0.51



Select cash and debt balances



\$ Billions	2Q19	3Q19	4Q19	1Q20	2Q20
Gross cash ²	3.6	4.9	4.5	4.5	4.1
Gross debt	5.1	5.1	5.2	4.9	5.5
Net cash (debt) ^{1,3}	(1.5)	(0.2)	(0.6)	(0.4)	(1.4)



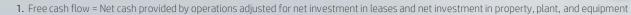
^{1.} Net cash (debt) is defined as gross cash less gross debt after adjusting the effect of unamortized premium/discount on debt issuance, debt issuance costs and gains/losses on interest rate swaps

^{2.} Gross cash includes cash and cash equivalents, short-term investments, and certain liquid long-term investments

^{3.} Numbers may not foot due to rounding

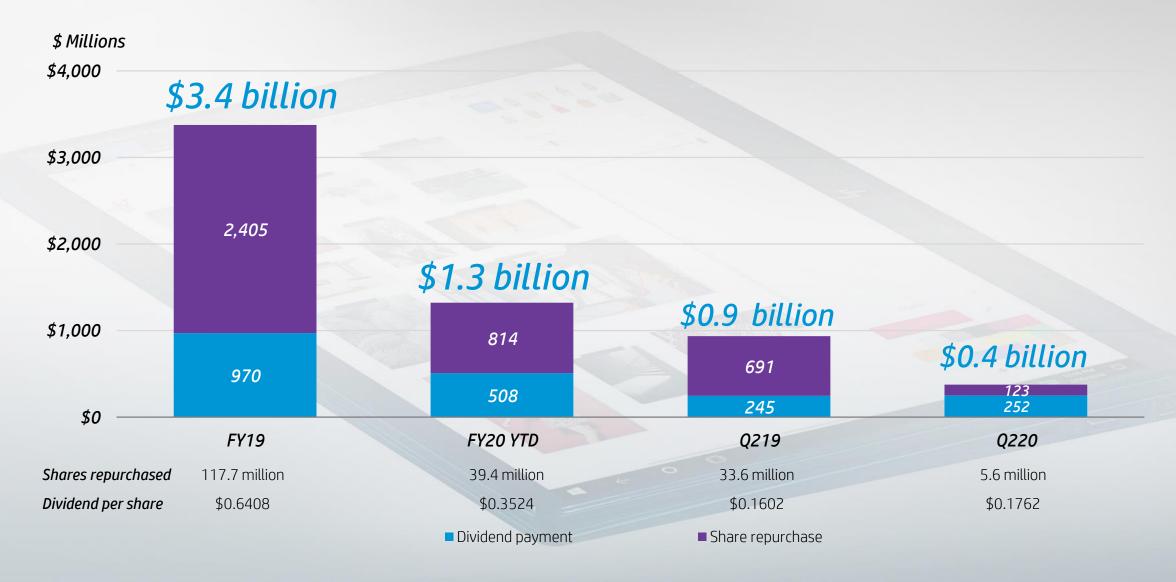
Cash flow







Shareholder return





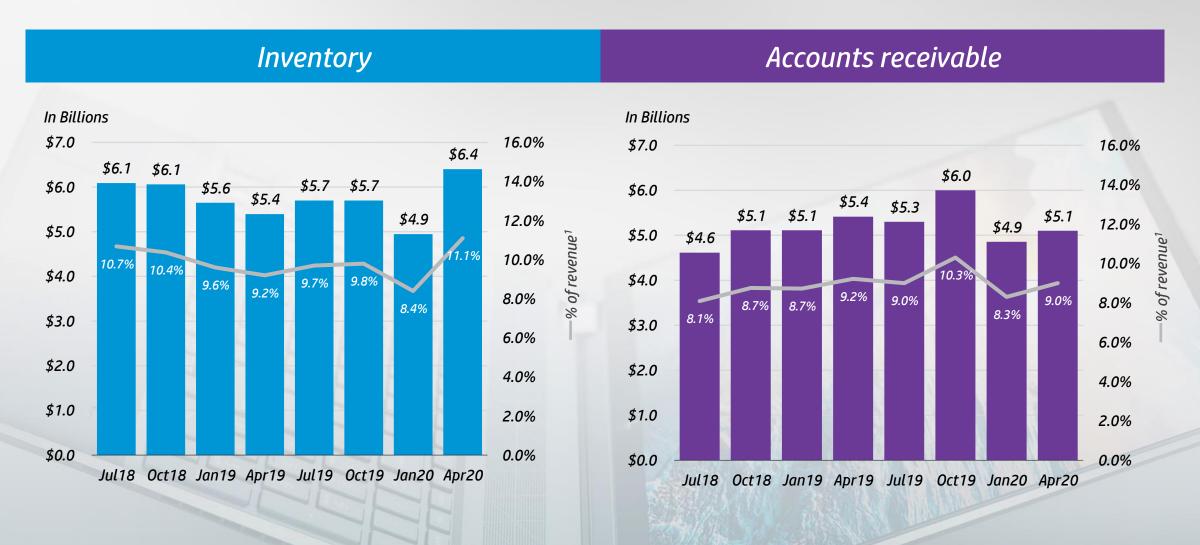
Outlook

Q3 FY20 net EPS guidance		
GAAP diluted net EPS	No.	\$0.35 - \$0.41
Non-GAAP diluted net EPS ¹		\$0.39 - \$0.45

^{1.} Third quarter fiscal 2020 non-GAAP diluted net EPS estimates exclude restructuring and other charges, acquisition-related charges, defined benefit plan settlement charges, amortization of intangible assets, non-operating retirement-related (credits) / charges, tax adjustments, and the related tax impact on these items

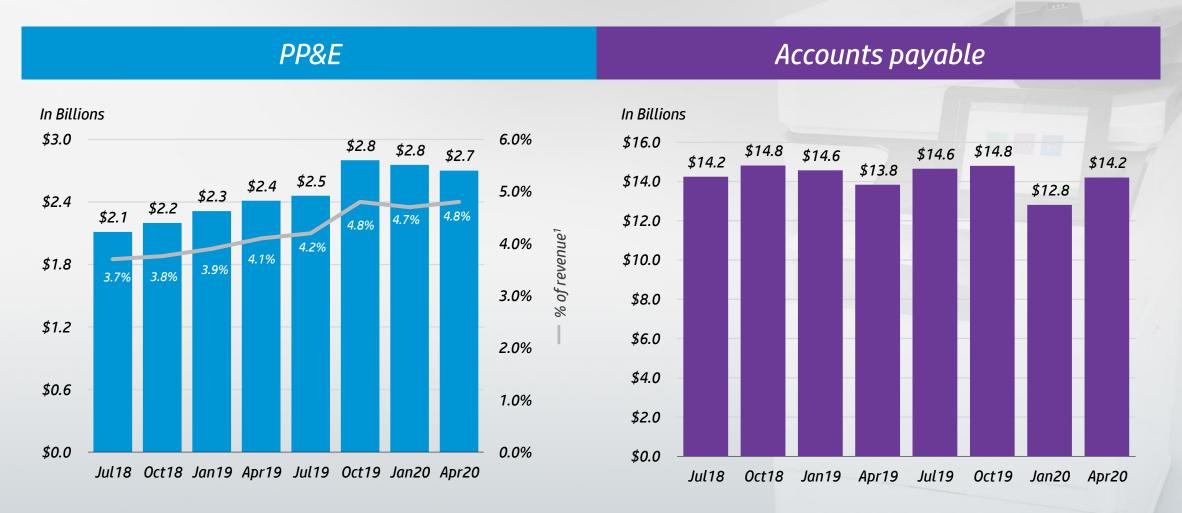


Inventory and accounts receivable



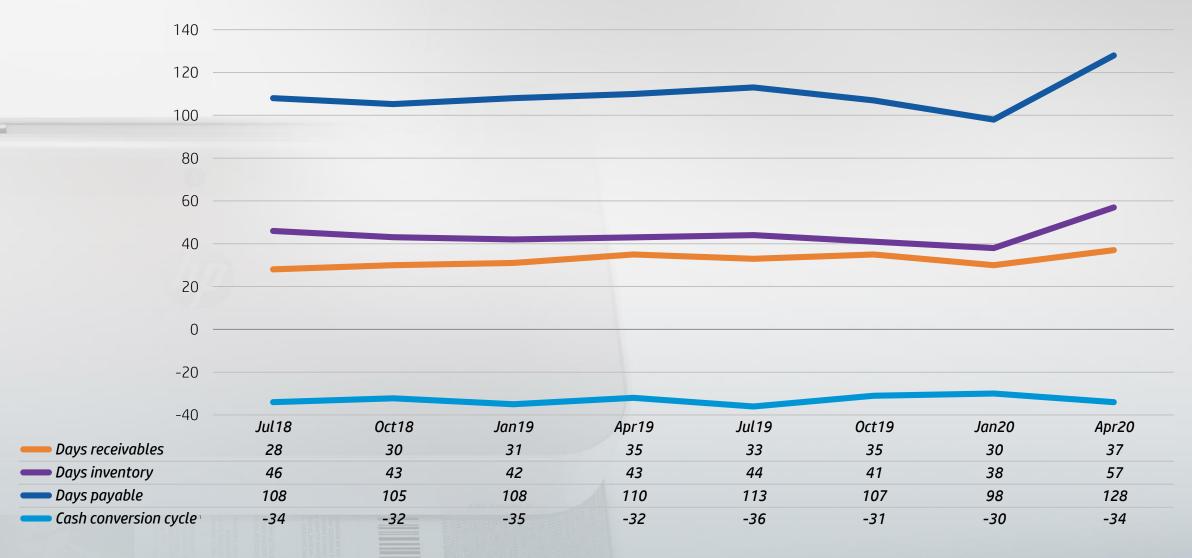


PP&E and accounts payable





Working capital metrics





Q1 FY20 GAAP to non-GAAP bridge

\$ in millions, except tax rate and per share amounts	GAAP	Amortization of intangible assets	Restructuring and other charges	Acquisition-related charges	Tax adjustments	Non-operating retirement related (credits) / charges	Non-GAAP
Revenue	\$14,618						\$14,618
Cost of revenue	11,746						11,746
Total OpEx	2,007	(26)	(291)				1,690
Operating profit	865	26	291				1,182
Interest and other, net	13					(57)	(44)
Pre-tax earnings	878	26	291			(57)	1,138
Income tax	(200)	(5)	(55)		77	1	(182)
Tax rate	22.8%						16.0%
Net earnings	\$678	21	236		77	(56)	\$956
Diluted net earnings per share	\$0.46						\$0.65



FY19 GAAP to non-GAAP bridge

\$ in millions, except tax rate and per share amounts	GAAP	Amortization of intangible assets	Restructuring and other charges	Acquisition- related charges	Tax adjustments	Non-operating retirement related (credits) / charges	Non-GAAP
Revenue	\$58,756						\$58,756
Cost of revenue	47,586						47,586
Total OpEx	7,293	(116)	(275)	(35)			6,867
Operating profit	3,877	116	275	35			4,303
Interest and other, net	(1,354)				1,177	(68)	(245)
Pre-tax earnings	2,523	116	275	35	1,177	(68)	4,058
Income tax	629	(25)	(58)	(9)	(1,197)	11	(649)
Tax rate	(24.9)%						16.0%
Net earnings	3,152	91	217	26	(20)	(57)	\$3,409
Diluted net earnings per share	\$2.07						\$2.24
A description of HP's use of non-GAAP information is	s provided on slide 3 under "Use	of non-GAAP financial informatio	n"				

Q4 FY19 GAAP to non-GAAP bridge

\$ in millions, except tax rate and per share amounts	GAAP	Amortization of intangible assets	Restructuring and other charges	Acquisition-related charges	Tax adjustments	Non-operating retirement related (credits) / charges	Non-GAAP
Revenue	\$15,407						\$15,407
Cost of revenue	12,483						12,483
Total OpEx	1,980	(29)	(134)	(23)			1,794
Operating profit	944	29	134	23			1,130
Interest and other, net	(452)				417	(25)	(60)
Pre-tax earnings	492	29	134	23	417	(25)	1,070
Income tax	(104)	(8)	(29)	(2)	(39)	11	(171)
Tax rate	21.1%						16.0%
Net earnings	\$388	21	105	21	378	(14)	\$899
Diluted net earnings per share	\$0.26						\$0.60



Q3 FY19 GAAP to non-GAAP bridge

\$ in millions, except tax rate and per share amounts	GAAP	Amortization of intangible assets	Restructuring and other charges	Acquisition- related credits (charges)	Defined benefit plan settlement charges	Tax adjustments	Non-operating retirement related (credits) / charges	Non-GAAP
Revenue	\$14,603							\$14,603
Cost of revenue	11,698							11,698
Total OpEx	1,826	(29)	(17)	9				1,789
Operating profit	1,079	29	17	(9)				1,116
Interest and other, net	(831)					784	(21)	(68)
Pre-tax earnings	248	29	17	(9)		784	(21)	1,048
Income tax	931	(6)	(3)	(3)		(1,089)	2	(168)
Tax rate	nm¹							16.0%
Net earnings	\$1,179	23	14	(12)		(305)	(19)	\$880
Diluted net earnings per share	\$0.78							\$0.58



Q2 FY19 GAAP to non-GAAP bridge

\$ in millions, except tax rate and per share amounts	GAAP	Amortization of intangible assets	Restructuring and other charges	Acquisition- related charges	Tax adjustments	Non-operating retirement related (credits) / charges	Non-GAAP
Revenue	\$14,036						\$14,036
Cost of revenue	11,307						11,307
Total OpEx	1,801	(29)	(69)	(11)			1,692
Operating profit	928	29	69	11			1,037
Interest and other, net	(45)				(5)	(10)	(60)
Pre-tax earnings	883	29	69	11	(5)	(10)	977
Income tax	(101)	(5)	(14)	(2)	(33)	(1)	(156)
Tax rate	11.4%						16.0%
Net earnings	\$782	24	55	9	(38)	(11)	\$821
Diluted net earnings per share	\$0.51						\$0.53



Q1 FY19 GAAP to non-GAAP bridge

\$ in millions, except tax rate and per share amounts	GAAP	Amortization of intangible assets	Restructuring and other charges	Acquisition-related charges	Tax adjustments	Non-operating retirement related (credits) / charges	Non-GAAP
Revenue	\$14,710						\$14,710
Cost of revenue	12,098						12,098
Total OpEx	1,686	(29)	(55)	(10)			1,592
Operating profit	926	29	55	10			1,020
Interest and other, net	(26)				(19)	(12)	(57)
Pre-tax earnings	900	29	55	10	(19)	(12)	963
Income tax	(97)	(6)	(12)	(2)	(36)	(1)	(154)
Tax rate	10.8%						16.0%
Net earnings	\$803	23	43	8	(55)	(13)	\$809
Diluted net earnings per share	\$0.51						\$0.52



FY18 GAAP to non-GAAP bridge

\$ in millions, except tax rate and per share amounts	GAAP	Amortization of intangible assets	Restructuring and other charges	Acquisition- related charges	Defined benefit plan settlement charges	Debt extinguishment costs	Tax adjustments	Non-operating retirement related (credits) / charges	Non-GAAP
Revenue	\$58,472								\$58,472
Cost of revenue	47,803								47,803
Total OpEx	6,838	(80)	(132)	(123)					6,503
Operating profit	3,831	80	132	123					4,166
Interest and other, net	(818)				7	126	662	(219)	(242)
Pre-tax earnings	3,013	80	132	123	7	126	662	(219)	3,924
Income tax	2,314	(20)	(37)	(20)		(33)	(2,825)	3	(618)
Tax rate	nm¹								15.7%
Net earnings	5,327	60	95	103	7	93	(2,163)	(216)	\$3,306
Diluted net earnings per share	\$3.26								\$2.02



A description of HP's use of non-GAAP information is provided on slide 3 under "Use of non-GAAP financial information"

1. Not Meaningful

Q4 FY18 GAAP to non-GAAP bridge

\$ in millions, except tax rate and per share amounts	GAAP	Amortization of intangible assets	Restructuring and other charges	Acquisition- related charges	Defined benefit plan settlement charges	Debt extinguishment costs	Tax adjustments	Non-operating retirement related (credits) / charges	Non-GAAP
Revenue	\$15,366								\$15,366
Cost of revenue	12,669								12,669
Total OpEx	1,703	(20)	(40)	(26)					1,617
Operating profit	994	20	40	26					1,080
Interest and other, net	13				5		(14)	(54)	(50)
Pre-tax earnings	1,007	20	40	26	5		(14)	(54)	1,030
Income tax	444	(5)	(9)	(6)			(583)	(6)	(165)
Tax rate	nm¹								16.0%
Net earnings	1,451	15	31	20	5		(597)	(60)	\$865
Diluted net earnings per share	\$0.91								\$0.54



Q3 FY18 GAAP to non-GAAP bridge

\$ in millions, except tax rate and per share amounts	GAAP	Amortization of intangible assets	Restructuring and other charges	Acquisition- related charges	Defined benefit plan settlement charges	Debt extinguishment costs	Tax adjustments	Non-operating retirement related (credits) / charges	Non-GAAP
Revenue	\$14,586								\$14,586
Cost of revenue	11,898								11,898
Total OpEx	1,670	(20)	(4)	(10)					1,636
Operating profit	1,018	20	4	10					1,052
Interest and other, net	0				1		3	(56)	(52)
Pre-tax earnings	1,018	20	4	10	1		3	(56)	1,000
Income tax	(138)	(5)	(7)	(13)				3	(160)
Tax rate	13.6%								16.0%
Net earnings	880	15	(3)	(3)	1		3	(53)	\$840
Diluted net earnings per share	\$0.54								\$0.52



Q2 FY18 GAAP to non-GAAP bridge

\$ in millions, except tax rate and per share amounts	GAAP	Amortization of intangible assets	Restructuring and other charges	Acquisition- related charges	Defined benefit plan settlement charges	Debt extinguishment costs	Tax adjustments	Non-operating retirement related (credits) / charges	Non-GAAP
Revenue	\$14,003								\$14,003
Cost of revenue	11,301								11,301
Total OpEx	1,796	(20)	(57)	(45)					1,674
Operating profit	906	20	57	45					1,028
Interest and other, net	(823)					126	671	(53)	(79)
Pre-tax earnings	83	20	57	45		126	671	(53)	949
Income tax	975	(5)	(13)	17		(33)	(1,095)	3	(151)
Tax rate	nm¹								15.9%
Net earnings	1,058	15	44	62		93	(424)	(50)	\$798
Diluted net earnings per share	\$0.64								\$0.48



