VMware and Technology Partners Expand Leading Analytics Capabilities for Machine Data With New Content Packs for VMware vCenter(TM) Log Insight(TM)

Content Packs Now Available From Cisco, EMC, HyTrust, NetApp, NetFlow Logic, Puppet Labs and VCE; New Marketplace Supports Community Development and Sharing of Content Packs

PALO ALTO, CA -- (Marketwired) -- 08/15/13 -- VMware, Inc. (NYSE: VMW), the global leader in virtualization and cloud infrastructure, today announced it has extended the log analytics capabilities of VMware vCenter™ Log Insight with seven new content packs from Cisco, EMC, HyTrust, NetApp, NetFlow Logic, Puppet Labs and VCE. The content packs enable VMware vCenter Log Insight to consume unstructured data from a wider variety of sources while providing customers with valuable insights to more precisely and accurately identify and troubleshoot issues in dynamic virtual and cloud environments.

"With the help of our partners' content packs, we're expanding VMware vCenter™ Log Insight™ to deliver the industry's most comprehensive log analytics solution for today's highly scaled out, dynamic environments," said Ramin Sayar, senior vice president and general manager, Cloud Management, VMware. "Now our partners can target the broad VMware vSphere® install base by augmenting VMware's analytics capabilities, and customers can go to our marketplace and get up-to-date domain or purpose-built content packs for their specific deployments."

Simplifying Root Cause Analysis and IT Troubleshooting of Infrastructure Hardware and Software

Machine-generated log data contains valuable operational and diagnostics details regarding IT infrastructure that can be used to identify and troubleshoot IT problems. VMware vCenter Log Insight provides automated log analytics to deliver real-time insights from log data produced by applications, physical hardware and virtualized infrastructure helping to minimize troubleshooting times as well as improve operational efficiency and cut IT costs. The product delivers automated log management through log aggregation, analytics and search. Administrators rely on an intuitive graphical user interface featuring search, pre-configured dashboards and robust reporting capabilities.

Content packs are easy to develop and use within VMware vCenter Log Insight. VMware vCenter Log Insight enables partners to produce content packs featuring pre-defined log queries, extracted fields, pre-built dashboards and alerts specific to their offering. Built by subject matter experts, the information gleaned from the additional data sources via content packs is then used by joint customers to pinpoint IT issues rapidly and simplify troubleshooting. VMware partners that develop content packs help joint customers to reduce IT costs related to root cause analysis and increase overall customer satisfaction.

Read hardware and software partner comments on the VMware vCenter Log Insight Content Packs.

VMware vCenter Log Insight Marketplace Eases Content Pack Development and Sharing

The seven content packs available today span compute, storage, converged infrastructure, networking, security and compliance components commonly found in virtualized and cloud environments. Available at no charge, the content packs are downloadable from the Log Insight Marketplace on the VMware Solution Exchange. The marketplace features how-to content and an online community to help VMware vCenter Log Insight users build, export, share and test content packs from other users and vendors. To visit the Log Insight Marketplace, go to: https://solutionexchange.vmware.com/store/loginsight

Additional Resources

- Read VMware CTO of Log Insight Jon Herlocker's blog on Partner Content Packs
- Learn more about VMware vCenter Log Insight
- Visit the Log Insight Marketplace on VMware Solution Exchange
- Visit the VMware vCenter Log Insight Community
- Learn to build a Content Pack through this short video
- Connect with VMware on Twitter and Facebook

About VMware

VMware is the leader in virtualization and cloud infrastructure solutions that enable businesses to thrive in the Cloud Era. Customers rely on VMware to help them transform the way they build, deliver and consume Information Technology resources in a manner that is evolutionary and based on their specific needs. With 2012 revenues of $4.61 billion, VMware has more than 500,000 customers and 55,000 partners. The company is headquartered in Silicon Valley with offices throughout the world and
can be found online at www.vmware.com.

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