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### Delta Air Lines Announces June Quarter Financial Results and Update on COVID-19 Response Actions

June quarter 2020 GAAP pre-tax loss of \$7.0 billion and loss per share of \$9.01 on total revenue of \$1.5 billion

June quarter 2020 adjusted pre-tax loss of \$3.9 billion and adjusted loss per share of \$4.43 on adjusted revenue of

\$1.2 billion

Delta ended the June quarter 2020 with \$15.7 billion in liquidity

**ATLANTA,** July 14, 2020 – Delta Air Lines (NYSE:DAL) today reported financial results for the June quarter 2020 and outlined its continued response to the COVID-19 global pandemic. Detailed June quarter 2020 results, including both GAAP and adjusted metrics, are on page four and are incorporated here.

"A \$3.9 billion adjusted pre-tax loss for the June quarter on a more than \$11 billion decline in revenue over last year, illustrates the truly staggering impact of the COVID-19 pandemic on our business. In the face of this challenge, our people have acted quickly and decisively to protect our customers and our company, reducing our average daily cash burn by more than 70 percent since late March to \$27 million in the month of June," said Ed Bastian, Delta's chief executive officer. "Given the combined effects of the pandemic and associated financial impact on the global economy, we continue to believe that it will be more than two years before we see a sustainable recovery. In this difficult environment, the strengths that are core to Delta's business – our people, our brand, our network and our operational reliability – guide every decision we make, differentiating Delta with our customers and positioning us to succeed when demand returns."

#### June Quarter Financial Results

- Adjusted pre-tax loss of \$3.9 billion excludes \$3.2 billion of items directly related to the impact of COVID-19
  and the company's response, including fleet-related restructuring charges, write-downs related to certain of
  Delta's equity investments, and the benefit of the CARES Act grant recognized in the guarter
- Total adjusted revenue of \$1.2 billion, which excludes refinery sales, declined 91 percent versus prior year on system capacity reduction of 85 percent compared to the prior year
- Total operating expense decreased \$4.1 billion over prior year. Total adjusted operating expense
  decreased \$5.5 billion or 53 percent in the June quarter compared to the prior year, driven by lower
  capacity- and revenue-related expenses and strong cost management throughout the business
- At the end of the June quarter, the company had \$15.7 billion in liquidity

#### Update on COVID-19 Response

In response to the COVID-19 pandemic, the company has prioritized the safety of customers and employees, the preservation of financial liquidity and ensuring it is well positioned for recovery. Actions under these priorities include:

#### Protecting the health and safety of employees and customers

- Adoption of new cleaning procedures on all flights, including disinfectant electrostatic spraying on aircraft and sanitizing high-touch areas before each flight
- Taking steps to help employees and customers practice social distancing and stay safe, including requiring employees and customers to wear masks, blocking middle seats and capping load factor at 60 percent and modifying boarding and deplaning process

- Installing plexiglass shields at all Delta check-in counters, Delta Sky Clubs and gate counters, adding social distance markers in the check-in lobby, Delta Sky Clubs, at gate areas and in jet bridges
- Launching a Global Cleanliness organization dedicated to evolving Delta's already high cleanliness standards, seeking to bring the same focus and rigor that has underpinned Delta's reputation for unmatched operational reliability
- Providing COVID-19 testing for employees in partnership with the Mayo Clinic and Quest Diagnostics
- Giving customers flexibility to plan, re-book and travel including extending expiration on travel credits through September 2022. Delta has provided more than \$2.2 billion in cash refunds in 2020

#### Preserving financial liquidity

- Raising nearly \$15 billion in financing transactions since early March, at a blended average interest rate of 5.5 percent, including the unsecured loan portion received under the CARES Act payroll support program ("PSP")
- Reducing cash burn (see Note A) throughout the June quarter with target to achieve breakeven cash burn by year end
- Amending credit facilities to replace all fixed charge coverage ratio covenants with liquidity-based covenants
- Extending maturities of \$1.3 billion of borrowings under revolving credit facilities from 2021 to 2022
- Aggressively managing costs through lower capacity, reduced fuel expense and cost initiatives including reduced work schedules and voluntary employee leaves of absence, parking aircraft, consolidating facilities and eliminating nearly all discretionary spend
- Obtaining \$5.4 billion of grant funds and unsecured loans through the PSP of the CARES Act to be paid in installments through July 2020
- Continuing to evaluate future financing opportunities by leveraging unencumbered assets. We are eligible
  and submitted a non-binding Letter of Intent to the U.S Treasury Department for \$4.6 billion under the
  CARES Act secured loan program. The company has not yet decided whether it will participate and has the
  ability to elect participation until September 30, 2020

#### Defining Delta's recovery path

- Positioning Delta to be a smaller, more efficient airline over the next several years by accelerating fleet simplification with the retirement of entire MD-88, MD-90, 777 and 737-700 fleets and portions of the 767-300ER and A320 fleets in 2020
- Taking advantage of reduced demand to accelerate airport construction projects in Los Angeles, New-York LaGuardia and Salt Lake City, in an effort to shorten timelines and lower the total cost for the projects
- Launching voluntary separation and early retirement programs to proactively manage headcount and
  rescale operations. Programs provide cash severance, fully paid healthcare coverage, enhanced retiree
  healthcare for certain participants, and enhanced travel privileges to eligible employees who elect to
  participate

#### Revenue and Capacity Environment

Demand for air travel declined significantly in the June quarter as a result of COVID-19, with enplaned passengers down 93 percent year over year. As a result, Delta's adjusted operating revenue of \$1.2 billion for the June quarter was down 91 percent versus the June 2019 quarter. Passenger revenues declined 94 percent on 85 percent lower capacity. Non-ticket revenue declined 65 percent, as Cargo, MRO and Loyalty revenues declined at a lower rate than ticket revenue.

#### **Cost Performance**

Total adjusted operating expense for the June quarter decreased \$5.5 billion or 53 percent versus the prior year quarter excluding a \$1.3 billion CARES Act benefit, and \$2.5 billion in restructuring charges from fleet-related decisions and other charges. This performance was driven by a \$1.9 billion or 84 percent reduction in fuel expense, a 90 percent reduction in maintenance expense from parking over 700 aircraft and significantly lower volume- and revenue-related expenses. Salaries and benefits expense was down 24 percent, helped by more than 45,000 employees electing to take voluntary unpaid leaves.

"Our June quarter cost performance reflects extraordinary work by the entire Delta team, as we removed more than 50 percent from our adjusted cost base," said Paul Jacobson, Delta's chief financial officer. "We expect to achieve a

similar 50 percent year-over-year reduction in the September quarter despite a sequential increase in capacity, reflecting the increased variability we have achieved in our cost structure."

#### Balance Sheet, Cash and Liquidity

Delta ended the June quarter with \$15.7 billion in liquidity. Cash used in operations during the quarter was \$290 million. Daily cash burn averaged \$43 million for the quarter with an average of \$27 million for the month of June, a 70 percent decline from levels in late March.

At the end of the June quarter, the company had total debt and finance lease obligations of \$24.6 billion with adjusted net debt of \$13.9 billion. During the quarter, the company raised \$11 billion in new liquidity at a blended average rate of 6.5 percent. New financing completed during the quarter included \$5.0 billion in slots, gates and routes secured financing, \$2.8 billion in sale-leaseback transactions, \$1.4 billion of the PSP loan, \$1.3 billion in unsecured notes, \$243 million in B tranches of Enhanced Equipment Trust Certificates ("EETCs") and an additional \$250 million on its 364-day secured term loan.

At the end of the June quarter, the company's Air Traffic Liability totaled \$5.0 billion including a current liability of \$4.7 billion and a non-current liability of \$0.3 billion. The noncurrent Air Traffic Liability represents our current estimate of tickets to be flown, as well as credits to be used, beyond one year. Travel credits represent approximately 60 percent of the total Air Traffic Liability.

"Our average daily cash burn has improved sequentially each month since March and we remain committed to achieving breakeven cash burn by the end of the year," Jacobson continued. "We successfully bolstered our liquidity to \$15.7 billion at the end of June through new financings and CARES Act funding during the quarter, with adjusted net debt of \$13.9 billion increasing by \$3.4 billion since the beginning of the year. By raising cash early and aggressively managing costs, we are prepared to navigate what will be a volatile revenue period while making decisions that position Delta well for the eventual recovery."

#### CARES Act Accounting, Restructuring Charges and Investment-Related Write Downs

In April 2020, Delta was granted \$5.4 billion in emergency relief through the PSP of the CARES Act to be paid in installments through July 2020. In the June quarter, the company received \$4.9 billion under the PSP, consisting of \$3.5 billion in grant funds and a \$1.4 billion low-interest, unsecured 10-year loan. The remaining \$544 million will be received in July 2020. In the June quarter approximately \$1.3 billion of the grant was recognized as a contra-expense, which is reflected as "CARES Act grant recognition" on the Consolidated Statements of Operations over the periods that the funds are intended to compensate. The remaining \$2.2 billion of the grant was recorded as a deferred contra-expense in other accrued liabilities on the Consolidated Balance Sheets. The company expects to use all the proceeds from the PSP by the end of 2020.

During the June quarter, the company made the decision to retire the entire MD-90, 777 and 737-700 fleets and portions of its 767-300ER and A320 fleets by late 2020. This is in addition to the decision in the March quarter to accelerate retirement of its MD-88 fleet from December 2020 to June 2020. The company also cancelled its purchase commitment for four A350 aircraft from LATAM. Primarily as a result of these decisions, the company recorded \$2.5 billion in fleet-related and other charges, which are reflected in "Restructuring charges" on the Consolidated Statement of Operations.

During the June quarter the company recorded a write-down of \$1.1 billion in its investment in LATAM Airlines and a \$770 million write-down in its investment in AeroMexico following their financial losses and separate Chapter 11 bankruptcy filings. Delta also wrote down its investment in Virgin Atlantic during the quarter, resulting in a \$200 million charge. Write-downs related to equity partners are reflected as "Impairments and equity method losses" on the Consolidated Statement of Operations.

#### June Quarter Results

June quarter results have been adjusted primarily for the CARES Act accounting, restructuring charges, and investment-related write downs described above.

	G/	\$	%	
(\$ in millions except per share and unit costs)	2Q20	2Q19	Change	Change
Pre-tax (loss)/income	(7,014)	1,907	(8,921)	NM
Net (loss)/income	(5,717)	1,443	(7,160)	NM
Diluted (loss)/earnings per share	(9.01)	2.21	(11.22)	NM
Operating revenue	1,468	12,536	(11,068)	(88)%
Operating expense	6,283	10,408	(4,125)	(40)%
Fuel expense	372	2,291	(1,919)	(84)%
Total debt and finance lease obligations	24,643	9,990	14,653	NM
Total revenue per available seat mile (TRASM)	13.85	17.47	(3.62)	(21)%
Consolidated unit cost (CASM)	59.30	14.51	44.79	NM
Average fuel price per gallon	2.25	2.08	0.17	8 %

	Adjusted	H	\$	%
(\$ in millions except per share and unit costs)	2Q20	2Q19	Change	Change
Pre-tax (loss)/income	(3,864)	1,998	(5,862)	NM
Net (loss)/income	(2,813)	1,533	(4,346)	NM
Diluted (loss)/earnings per share	(4.43)	2.35	(6.78)	NM
Operating revenue	1,176	12,448	(11,272)	(91)%
Operating expense	4,803	10,308	(5,505)	(53)%
Fuel expense	357	2,274	(1,916)	(84)%
Adjusted net debt	13,906	9,347	4,559	49 %
Total revenue per available seat mile (TRASM, adjusted)	11.10	17.35	(6.25)	(36)%
Consolidated unit cost (CASM-Ex)	41.96	10.47	31.49	NM
Average fuel price per gallon	2.16	2.07	0.09	4 %

**About Delta Air Lines** Delta Air Lines (NYSE: DAL) is the U.S. global airline leader in safety, innovation, reliability and customer experience. Powered by our employees around the world, Delta has for a decade led the airline industry in operational excellence while maintaining our reputation for award-winning customer service.

Today, and always, nothing is more important than the health and safety of our customers and employees. Since the onset of the COVID-19 pandemic, Delta has moved quickly to transform the industry standard of clean while offering customers more space across the travel journey. These and numerous other layers of protection ensure a safe and comfortable travel experience for our customers and employees.

With our mission of connecting the people and cultures of the globe, Delta strives to foster understanding across a diverse world and serve as a force for social good.

#### Forward Looking Statements

Statements in this press release that are not historical facts, including statements regarding our estimates, expectations, beliefs, intentions, projections or strategies for the future, may be "forward-looking statements" as defined in the Private Securities Litigation Reform Act of 1995. All forward-looking statements involve a number of risks and uncertainties that could cause actual results to differ materially from the estimates, expectations, beliefs, intentions, projections and strategies reflected in or suggested by the forward-looking statements. These risks and uncertainties include, but are not limited to, the material adverse effect that the COVID-19 pandemic is having on our business; the impact of

incurring significant debt in response to the pandemic; the possible effects of accidents involving our aircraft; breaches or security lapses in our information technology systems; disruptions in our information technology infrastructure; our dependence on technology in our operations; the performance of our significant investments in and commercial relationships with, airlines in other parts of the world; failure to comply with the financial and other covenants in our financing agreements; labor issues; the effects of weather, natural disasters and seasonality on our business; the effects of an extended disruption in services provided by third parties; the cost of aircraft fuel; the availability of aircraft fuel; failure or inability of insurance to cover a significant liability at Monroe's Trainer refinery; the impact of environmental regulation on the Trainer refinery, including costs related to renewable fuel standard regulations; our ability to retain senior management and key employees; damage to our reputation and brand if we are exposed to significant adverse publicity; the effects of terrorist attacks or geopolitical conflict; competitive conditions in the airline industry; interruptions or disruptions in service at major airports at which we operate; the effects of extensive government regulation on our business; the impact of environmental regulation on our business; the sensitivity of the airline industry to prolonged periods of stagnant or weak economic conditions; and uncertainty in economic conditions and regulatory environment in the United Kingdom related to the exit of the United Kingdom from the European Union.

Additional information concerning risks and uncertainties that could cause differences between actual results and forward-looking statements is contained in our Securities and Exchange Commission filings, including our Annual Report on Form 10-K for the fiscal year ended Dec. 31, 2019 and, our Quarterly Report on Form 10-Q for the quarterly period ended March 31, 2020, and our Current Report on Form 8-K as amended, filed with the SEC on June 10, 2020. Caution should be taken not to place undue reliance on our forward-looking statements, which represent our views only as of July 14, 2020, and which we have no current intention to update except to the extent required by law.

# DELTA AIR LINES, INC. Consolidated Statements of Operations (Unaudited)

Communicione accospito per altane dataia)   2020   2019   5 Change   4 Change   4 Change   4 Change   5 Chan		1		onth ne 3	s Ended 0,				Six Mon Jur	ths l		_		
Passenger         S 678 b 13,868 b 10,890 b 168 b (78)         (64)% b 18,247 b 261 b 378 b (117)         Cargo         108 b 168 b (78)         (42)% b 261 b 378 b (117)         20,822 b (12,375)         Cargo         108 b 186 b (78)         (42)% b 187 b (28) b (145)         20,828 b (12,375)         (117)         (42% b 18) b (18) b	(in millions, except per share data)		2020		2019	- \$ Change	% Change		2020		2019	- \$	Change	% Change
Cargo	Operating Revenue:													
Chief	Passenger	\$	678	\$	11,368	\$ (10,690)	(94)%	\$	8,247	\$	20,622	\$	(12,375)	(60)%
Passenger service   1,468   12,566   (11,068)   (88)%   10,060   23,008   (12,948)	Cargo		108		186	(78)	(42)%		261		378		(117)	(31)%
Salaries and related costs   2,086   2,752   (666)   (24)%   4,858   5,391   (53)	Other		682		982	(300)	(31)%		1,552		2,008		(456)	(23)%
Salaries and related costs         2.086         2.752         (666)         (24%         4.858         5.391         (533)           Aircraft fuel and related taxes         372         2.291         (1,919)         (84)%         1,967         4.269         (2,002)           Regional carriers expense, excluding fuel         497         905         (408)         (45)%         1,339         1,798         (399)           Depreciation and amortization         591         713         (122)         (17)%         1,268         1,328         (60)           Contracted services         344         657         (313)         (48)%         1,019         1,288         (269)           Landing fees and other rents         350         442         (92)         (21)%         817         861         (44)           Ancillary businesses and refinery         401         316         85         27%         620         667         (47)           Aircraft maintenance materials and outside repairs         43         434         (391)         (90)%         512         910         (398)           Passenger service         88         322         (234)         (73)%         345         593         (248           Aircraft and	Total operating revenue		1,468		12,536	(11,068)	(88)%		10,060		23,008		(12,948)	(56)%
Salaries and related costs         2.086         2.752         (666)         (24%         4.858         5.391         (533)           Aircraft fuel and related taxes         372         2.291         (1,919)         (84%)         1,967         4.269         (2,302)           Regional carriers expense, excluding fuel         497         905         (408)         (45%)         1,339         1,798         (399)           Depreciation and amortization         591         713         (122)         (177%         1,268         1,328         (60)           Contracted services         344         657         (313)         (48)%         1,019         1,288         (269)           Landing fees and other rents         350         442         (92)         (21%         817         861         (44)           Ancilary businesses and refinery         401         316         85         27%         620         667         (47)           Aircraft maintenance materials and outside repairs         43         434         (391)         (90%         512         910         (398)           Passenger service         88         322         (234)         (73%         345         593         (248           Aircraft mair	Operating Expense:													
Aircraft fuel and related taxes   372   2.291   (1,919)   (84)%   1,967   4,269   (2,302)     Regional carriers expense, excluding fuel   497   905   4068   455%   1,399   1,798   399     Depreciation and amortization   591   713   (122)   (17)%   1,268   1,328   (60)     Contracted services   344   657   (313)   (48)%   1,191   1,288   (269)     Landing fees and other rents   350   442   (92)   (21)%   817   861   (44)     Ancillary businesses and refinery   401   316   85   27 %   620   667   (47)     Ancillary businesses and refinery   401   316   85   27 %   620   667   (47)     Ancillary businesses and refinery   401   316   85   27 %   620   667   (47)     Ancillary businesses and refinery   401   316   85   27 %   620   667   (47)     Ancillary businesses and refinery   401   316   85   27 %   620   667   (47)     Ancillary businesses and refinery   401   316   85   27 %   620   667   (47)     Ancillary businesses and refinery   401   316   85   27 %   620   667   (47)     Ancillary businesses and refinery   401   316   85   27 %   620   667   (47)     Ancillary businesses and refinery   401   316   85   27 %   620   667   (47)     Ancillary businesses and refinery   401   316   85   27 %   620   667   (47)     Ancillary businesses and refinery   401   316   85   27 %   620   667   (47)     Ancillary businesses and refinery   401   316   638   220   (31)     Ancillary businesses and refinery   401   316   638   (48)   (49)   (10)   (48)     Ancillary businesses and refinery   401   (48)   (49)   (48)   (49)   (48)   (49)   (48)     Ancillary businesses and refinery   401   (49)   (48)   (49)   (48)   (49)   (48			2.086		2.752	(666)	(24)%		4.858		5.391		(533)	(10)%
Regional carriers expense, excluding fuel   497   905   (408)   (45%   1,399   1,798   399   1,000	Aircraft fuel and related taxes					, ,							, ,	(54)%
Depreciation and amortization   691   713   (122)   (17)%   1,268   1,328   (60)														(22)%
Contracted services   344   657   (313)   (48)%   1,019   1,288   (269)     Landing fees and other rents   350   442   (92)   (21)%   817   861   (44)     Ancillary businesses and refinery   401   316   85   27%   620   667   (47)     Ancillary businesses and refinery   401   316   85   27%   620   667   (47)     Ancillary businesses and refinery   401   316   85   27%   620   667   (47)     Ancillary businesses and refinery   401   316   85   27%   620   667   (47)     Ancillary businesses and refinery   401   316   85   27%   620   667   (47)     Ancillary businesses and refinery   401   316   85   27%   620   667   (47)     Ancillary businesses and refinery   401   316   85   27%   620   667   (47)     Ancillary businesses and refinery   401   316   85   27%   620   667   (47)     Passenger commissions and other selling expenses   45   538   (493)   (92)%   403   965   (562)     Passenger commissions and other selling expenses   45   538   (493)   (92)%   403   965   (562)     Passenger service   88   322   (224)   (73)%   345   593   (248)     Alicraft rent   96   107   (11)   (10)%   196   209   (13)     Restructuring charges   2,454   70   2,454   70   70   842   (1380)     Charles for partial recognition   (1,280)   70   196   413   (217)   (53)%   707   842   (135)     Total operating expense   6,283   10,408   (4,125)   (40)%   15,285   19,860   (4,575)     Cherating (Loss)/Income   (4,815)   2,128   (6,943)   NM   (5,225)   3,148   (8,373)     Non-Operating Expense:   (194)   (75)   (119)   NM   (2,73)   (158)   (115)     Impairments and equity method losses   (2,058)   (17)   (2,041)   NM   (2,318)   (71)   (2,247)     Miscellaneous, net   (45)   (47)   92   NM   (2,318)   (22)   (4,071)     Alicraft ann-operating expense, net   (2,199)   (221)   (1,978)   NM   (2,39)   (2,95)   (2,101)     (Loss)/Income Before Income Taxes   (5,717)   1,443   (7,160)   NM   (6,25)   2,173   (8,424)     Income Tax Benefit/(Provision)   1,297   (464)   1,761   NM   (3,625)   (3,63)   (3,00)     Diluted (Loss)/Earnin														(5)%
Landing fees and other rents   350   442   (92)   (21)%   817   861   (44)     Ancillary businesses and refinery   401   316   85   27%   620   667   (47)     Alricraft maintenance materials and outside repairs   43   434   (391)   (90)%   512   910   (398)     Passenger commissions and other selling expenses   45   538   (493)   (90)%   403   965   (562)     Passenger service   88   322   (234)   (73)%   345   593   (248)     Aircraft rent   96   107   (11)   (10)%   196   209   (13)     Restructuring charges   2,454   -														(21)%
Ancillary businesses and refinery   401   316   85   27%   620   667   (47)	Landing fees and other rents		350		442									(5)%
Aircraft maintenance materials and outside repairs   43   434   (391)   (90)%   512   910   (398)     Passenger commissions and other selling expenses   45   538   (493)   (92)%   403   995   (562)     Passenger service   88   322   (234)   (73)%   345   593   (248)     Aircraft rent   96   1017   (111)   (10)%   196   209   (13)     Restructuring charges   2,454   —   2,454   NIM   2,454   —   2,454     CARES Act grant recognition   (1,280)   —   (1,280)   NM   (1,280)   —   (1,280)     Profit sharing   —   518   (518)   (100)%   —   739   (739)     Other   196   4413   (217)   (53)%   707   842   (135)     Total operating expense   6,283   10,408   (4,125)   (40)%   15,285   19,860   (4,575)      Operating (Loss)/Income   (4,815)   2,128   (6,943)   NIM   (5,225)   3,148   (8,373)     Non-Operating Expense   (194)   (75)   (119)   NIM   (273)   (158)   (115)     Impairments and equity method losses   (2,058)   (177)   (2,041)   NIM   (2,318)   (711)   (2,247)     Gain/(loss) on investments, net   8   (82)   90   NIM   (104)   18   (122)     Miscellaneous, net   45   (477)   92   NIM   (2,318)   (710)   (2,247)     Gain/(loss)/Income Before Income Taxes   (7,014)   1,907   (8,921)   NIM   (7,621)   2,853   (10,474)     Income Tax Benefiti/(Provision)   1,297   (464)   1,761   NIM   (6,251)   2,173   (8,424)     Basic (Loss)/Earnings Per Share   (9,01)   2,22	-								620					(7)%
Passenger commissions and other selling expenses         45         538         (493)         (92)%         403         965         (562)           Passenger service         88         322         (234)         (73)%         345         593         (248)           Aitroral rent         96         107         (11)         (10)%         196         209         (13)           Restructuring charges         2,454         —         2,454         NM         2,454         —         2,454           CARES Act grant recognition         (1,280)         —         (1,280)         NM         (1,280)         —         (1,280)           Profit sharing         —         518         (518)         (100)%         —         739         (739)           Other         196         413         (217)         (53)%         707         842         (135)           Total operating expense         6,283         10,408         (4,125)         (40)%         15,285         19,860         (4,575)           Operating Lossylncome         (4,815)         2,128         (6,943)         NM         (5,225)         3,148         (8,373)           Non-Operating Expense:           Interes	·		43		434	(391)					910			(44)%
Passenger service   88   322   (234)   (73)%   345   593   (248)     Aircraft rent   96   107   (11)   (10)%   196   209   (13)     Restructuring charges   2,454   - 2,454   NM   2,454   - 2,454     CARES Act grant recognition   (1,280)   - (1,280)   NM   (1,280)   - (1,280)     Profit sharing   - 518   (518)   (100)%   - 739   (739)     Other   196   413   (217)   (53)%   707   842   (135)     Total operating expense   6,283   10,408   (4,125)   (40)%   15,285   19,860   (4,575)     Operating (Loss)/Income   (4,815)   2,128   (6,943)   NM   (5,225)   3,148   (8,373)     Non-Operating Expense:													. ,	(58)%
Aircraft rent   96			88		322	, ,					593		, ,	(42)%
Restructuring charges   2,454   — 2,454   NM   2,454   — 2,454   CARES Act grant recognition   (1,280)   — (1,280)   NM   (1,280)   — (1,280)   Profit sharing   — 518   (518)   (100)%   — 739   (739)   (7	-				107									(6)%
CARES Act grant recognition         (1,280)         —         (1,280)         NM         (1,280)         —         (1,280)           Profit sharing         —         518         (518)         (100)%         —         739         (739)           Other         196         413         (217)         (53)%         707         842         (135)           Total operating expense         6,283         10,408         (4,125)         (40)%         15,285         19,860         (4,575)           Operating (Loss)/Income         (4,815)         2,128         (6,943)         NM         (5,225)         3,148         (8,373)           Non-Operating Expense:         Interest expense, net         (194)         (75)         (119)         NM         (273)         (158)         (115)           Impairments and equity method losses         (2,058)         (17)         (2,041)         NM         (2,318)         (71)         (2,247)           Gain/(loss) on investments, net         8         (82)         90         NM         (104)         18         (122)           Miscellaneous, net         45         (47)         92         NM         (2,396)         (295)         (2,101)           (Loss)/Income Before Income Taxes<			2,454		_	, ,			2,454		_		, ,	NN
Profit sharing			(1,280)		_	(1,280)	NM		(1,280)		_		(1,280)	NN
Other         196         413         (217)         (63)%         707         842         (135)           Total operating expense         6,283         10,408         (4,125)         (40)%         15,285         19,860         (4,575)           Operating (Loss)/Income         (4,815)         2,128         (6,943)         NM         (5,225)         3,148         (8,373)           Non-Operating Expense:           Interest expense, net         (194)         (75)         (119)         NM         (273)         (158)         (115)           Impairments and equity method losses         (2,058)         (17)         (2,041)         NM         (2,318)         (71)         (2,247)           Gain/(loss) on investments, net         8         (82)         90         NM         (104)         18         (122)           Miscellaneous, net         45         (47)         92         NM         299         (84)         383           Total non-operating expense, net         (2,199)         (221)         (1,978)         NM         (7,361)         2,853         (10,474)           (Loss)/Income         1,297         (464)         1,761         NM         1,370         (680)         2,050					518		(100)%				739			(100)%
Total operating expense         6,283         10,408         (4,125)         (40)%         15,285         19,860         (4,575)           Operating (Loss)/Income         (4,815)         2,128         (6,943)         NM         (5,225)         3,148         (8,373)           Non-Operating Expense:           Interest expense, net         (194)         (75)         (119)         NM         (273)         (158)         (115)           Impairments and equity method losses         (2,058)         (17)         (2,041)         NM         (2,318)         (71)         (2,247)           Miscellaneous, net         8         (82)         90         NM         (104)         18         (122)           Miscellaneous, net         45         (47)         92         NM         299         (84)         383           Total non-operating expense, net         (2,199)         (221)         (1,978)         NM         (2,396)         (295)         (2,101)           (Loss)/Income Before Income Taxes         (7,014)         1,907         (8,921)         NM         (7,621)         2,853         (10,474)           Income Tax Benefit/(Provision)         1,297         (464)         1,761         NM         (6,251)         <	-		196		413				707		842			(16)%
Non-Operating Expense:  Interest expense, net (194) (75) (119) NM (273) (158) (115) Impairments and equity method losses (2,058) (17) (2,041) NM (2,318) (71) (2,247) Gain/(loss) on investments, net 8 (82) 90 NM (104) 18 (122) Miscellaneous, net 45 (47) 92 NM 299 (84) 383 Total non-operating expense, net (2,199) (221) (1,978) NM (2,396) (295) (2,101)  (Loss)/Income Before Income Taxes (7,014) 1,907 (8,921) NM (7,621) 2,853 (10,474)  Income Tax Benefit/(Provision) 1,297 (464) 1,761 NM 1,370 (680) 2,050  Net (Loss)/Income (5,717) 1,443 (7,160) NM (6,251) 2,173 (8,424)  Basic (Loss)/Earnings Per Share (9.01) \$ 2.22 \$ (9.83) \$ 3.30  Diluted (Loss)/Earnings Per Share (9.01) \$ 2.22 \$ (9.83) \$ 3.29  Basic Weighted Average Shares Outstanding 635 650 636 658	Total operating expense		6,283		10,408	(4,125)		_	15,285		19,860		(4,575)	(23)%
Interest expense, net   (194)	Operating (Loss)/Income		(4,815)		2,128	(6,943)	NM		(5,225)		3,148		(8,373)	NN
Impairments and equity method losses   (2,058)   (17)   (2,041)   NM   (2,318)   (71)   (2,247)	Non-Operating Expense:													
Gain/(loss) on investments, net         8         (82)         90         NM         (104)         18         (122)           Miscellaneous, net         45         (47)         92         NM         299         (84)         383           Total non-operating expense, net         (2,199)         (221)         (1,978)         NM         (2,396)         (295)         (2,101)           (Loss)/Income Before Income Taxes         (7,014)         1,907         (8,921)         NM         (7,621)         2,853         (10,474)           Income Tax Benefit/(Provision)         1,297         (464)         1,761         NM         1,370         (680)         2,050           Net (Loss)/Income         (5,717)         1,443         (7,160)         NM         (6,251)         2,173         (8,424)           Basic (Loss)/Earnings Per Share         (9.01)         2.22         \$ (9.83)         \$ 3.30           Diluted (Loss)/Earnings Per Share         \$ (9.01)         \$ 2.21         \$ (9.83)         \$ 3.29           Basic Weighted Average Shares Outstanding         635         650         636         658	Interest expense, net		(194)		(75)	(119)	NM		(273)		(158)		(115)	73 %
Miscellaneous, net         45         (47)         92         NM         299         (84)         383           Total non-operating expense, net         (2,199)         (221)         (1,978)         NM         (2,396)         (295)         (2,101)           (Loss)/Income Before Income Taxes         (7,014)         1,907         (8,921)         NM         (7,621)         2,853         (10,474)           Income Tax Benefit/(Provision)         1,297         (464)         1,761         NM         1,370         (680)         2,050           Net (Loss)/Income         (5,717)         1,443         (7,160)         NM         (6,251)         2,173         (8,424)           Basic (Loss)/Earnings Per Share         \$ (9.01)         \$ 2.22         \$ (9.83)         \$ 3.30           Diluted (Loss)/Earnings Per Share         \$ (9.01)         \$ 2.21         \$ (9.83)         \$ 3.29           Basic Weighted Average Shares Outstanding         635         650         636         658	Impairments and equity method losses		(2,058)		(17)	(2,041)	NM		(2,318)		(71)		(2,247)	NN
Total non-operating expense, net (2,199) (221) (1,978) NM (2,396) (295) (2,101)  (Loss)/Income Before Income Taxes (7,014) 1,907 (8,921) NM (7,621) 2,853 (10,474)  Income Tax Benefit/(Provision) 1,297 (464) 1,761 NM 1,370 (680) 2,050  Net (Loss)/Income (5,717) 1,443 (7,160) NM (6,251) 2,173 (8,424)  Basic (Loss)/Earnings Per Share \$ (9.01) \$ 2.22 \$ (9.83) \$ 3.30  Diluted (Loss)/Earnings Per Share \$ (9.01) \$ 2.21 \$ (9.83) \$ 3.29	Gain/(loss) on investments, net		8		(82)	90	NM		(104)		18		(122)	NN
(Loss)/Income Before Income Taxes         (7,014)         1,907         (8,921)         NM         (7,621)         2,853         (10,474)           Income Tax Benefit/(Provision)         1,297         (464)         1,761         NM         1,370         (680)         2,050           Net (Loss)/Income         (5,717)         1,443         (7,160)         NM         (6,251)         2,173         (8,424)           Basic (Loss)/Earnings Per Share         \$ (9.01)         \$ 2.22         \$ (9.83)         \$ 3.30           Diluted (Loss)/Earnings Per Share         \$ (9.01)         \$ 2.21         \$ (9.83)         \$ 3.29           Basic Weighted Average Shares Outstanding         635         650         636         658	Miscellaneous, net		45		(47)	92	NM		299		(84)		383	NN
Income Tax Benefit/(Provision)         1,297         (464)         1,761         NM         1,370         (680)         2,050           Net (Loss)/Income         (5,717)         1,443         (7,160)         NM         (6,251)         2,173         (8,424)           Basic (Loss)/Earnings Per Share         \$ (9.01)         \$ 2.22         \$ (9.83)         \$ 3.30           Diluted (Loss)/Earnings Per Share         \$ (9.01)         \$ 2.21         \$ (9.83)         \$ 3.29           Basic Weighted Average Shares Outstanding         635         650         636         658	Total non-operating expense, net		(2,199)		(221)	(1,978)	NM		(2,396)		(295)	_	(2,101)	NM
Net (Loss)/Income         (5,717)         1,443         (7,160)         NM         (6,251)         2,173         (8,424)           Basic (Loss)/Earnings Per Share         \$ (9.01)         \$ 2.22         \$ (9.83)         \$ 3.30           Diluted (Loss)/Earnings Per Share         \$ (9.01)         \$ 2.21         \$ (9.83)         \$ 3.29           Basic Weighted Average Shares Outstanding         635         650         636         658	(Loss)/Income Before Income Taxes		(7,014)		1,907	(8,921)	NM		(7,621)		2,853		(10,474)	NN
Basic (Loss)/Earnings Per Share         \$ (9.01) \$ 2.22         \$ (9.83) \$ 3.30           Diluted (Loss)/Earnings Per Share         \$ (9.01) \$ 2.21         \$ (9.83) \$ 3.29           Basic Weighted Average Shares Outstanding         635 650         636 658	Income Tax Benefit/(Provision)		1,297		(464)	1,761	NM		1,370		(680)		2,050	NN
Diluted (Loss)/Earnings Per Share         \$ (9.01) \$ 2.21         \$ (9.83) \$ 3.29           Basic Weighted Average Shares Outstanding         635         650         636         658	Net (Loss)/Income	_	(5,717)		1,443	(7,160)	NM		(6,251)		2,173		(8,424)	NN
Basic Weighted Average Shares Outstanding 635 650 636 658	Basic (Loss)/Earnings Per Share	\$	(9.01)	\$	2.22			\$	(9.83)	\$	3.30			
	Diluted (Loss)/Earnings Per Share	\$	(9.01)	\$	2.21	=		\$	(9.83)	\$	3.29	=		
Diluted Weighted Average Shares Outstanding 635 652 636 660	Basic Weighted Average Shares Outstanding		635		650				636		658			
	Diluted Weighted Average Shares Outstanding		635		652				636		660			

# DELTA AIR LINES, INC. Passenger Revenue (Unaudited)

	Thr	ee Mo	nth	s Ended	Ended Six Months								Ended					
		Jun	ie 3	0,	_				Jun	ie 3	0,	_						
(in millions)	2	020		2019	\$	Change	% Change		2020		2019	\$	Change	% Change				
Ticket- Main cabin	\$	378	\$	5,938	\$	(5,560)	(94)%	\$	4,173	\$	10,659	\$	(6,486)	(61)%				
Ticket- Business cabin and premium products		190		4,031		(3,841)	(95)%		2,905		7,298		(4,393)	(60)%				
Loyalty travel awards		45		751		(706)	(94)%		588		1,442		(854)	(59)%				
Travel-related services		65		648		(583)	(90)%		581		1,223		(642)	(52)%				
Total passenger revenue	\$	678	\$	11,368	\$	(10,690)	(94)%	\$	8,247	\$	20,622	\$	(12,375)	(60)%				

## DELTA AIR LINES, INC. Other Revenue (Unaudited)

	Th	ree Mo	nths	Ended				Six Mon	ths I	Ended			
		Jur	ie 30	),	_			 Jun	e 30	),	_		
(in millions)	:	2020		2019	\$	Change	% Change	2020		2019	\$	Change	% Change
Loyalty program	\$	269	\$	484	\$	(215)	(44)%	\$ 743	\$	958	\$	(215)	(22)%
Ancillary businesses and refinery		390		330		60	18 %	613		699		(86)	(12)%
Miscellaneous		23		168		(145)	(86)%	 196		351		(155)	(44)%
Total other revenue	\$	682	\$	982	\$	(300)	(31)%	\$ 1,552	\$	2,008	\$	(456)	(23)%

## DELTA AIR LINES, INC. Total Revenue (Unaudited)

			Increase (Decrease)						
			2Q20 versus 2Q19						
Revenue		2Q20 (\$M)	Change YoY	Unit Revenue	Yield	Capacity			
Domestic	\$	564	(93)%	(65)%	(9)%	(80)%			
Atlantic		64	(97)%	(37)%	49%	(95)%			
Latin America		18	(98)%	(30)%	49%	(97)%			
Pacific	_	32	(95)%	(50)%	29%	(90)%			
Total Passenger	\$	678	(94)%	(60)%	4%	(85)%			
Cargo Revenue		108	(42)%						
Other Revenue		682	(31)%						
Total Revenue	\$	1,468	(88)%	(21)%					
Third Party Refinery Sales		(292)							
Total Revenue, adjusted	\$	1,176	(91)%	(36)%					

#### DELTA AIR LINES, INC. Statistical Summary (Unaudited)

		•									
	1	hree Mo	nths	Ended			Six Mon	ths	Ended		
		June 30,					 Jui	ne 3	0,		
		2020		2019	Chan	ge	2020		2019	Change	е
Revenue passenger miles (millions)		3,621		63,173	(94)	%	46,684	1	14,790	(59)	%
Available seat miles (millions)		10,596		71,754	(85)	%	69,481	1	34,169	(48)	%
Passenger mile yield (cents)		18.73		18.00	4	%	17.67		17.96	(2)	%
Passenger revenue per available seat mile (cents)		6.40		15.84	(60)	%	11.87		15.37	(23)	%
Total revenue per available seat mile (cents)		13.85		17.47	(21)	%	14.48		17.15	(16)	%
TRASM, adjusted - see Note A (cents)		11.10		17.35	(36)	%	14.06		17.01	(17)	%
Operating cost per available seat mile (cents)		59.30		14.51	NM	1	22.00		14.80	49	%
CASM-Ex - see Note A (cents)		41.96		10.47	NM	1	17.06		10.95	56	%
Passenger load factor		34 %	6	88 %	(54)	pts	67 %	6	86 %	(18)	pts
Fuel gallons consumed (millions)		165		1,099	(85)	%	1,046		2,061	(49)	%
Average price per fuel gallon	\$	2.25	\$	2.08	8	%	\$ 1.88	\$	2.07	(9)	%
Average price per fuel gallon, adjusted - see Note A	\$	2.16	\$	2.07	4	%	\$ 1.87	\$	2.06	(9)	%

### DELTA AIR LINES, INC. Consolidated Statements of Cash Flows (Unaudited)

	Three M	lonths Ended
	Jı	une 30,
(in millions)	2020	2019
Cash Flows From Operating Activities:		
Net (loss) income	\$ (5,717	7) \$ 1,443
Restructuring charges	2,392	2 —
Depreciation and amortization	589	713
Deferred income taxes	(1,300	0) 470
Impairments and equity method losses	2,058	3 17
Changes in air traffic liability	(598	3) 17
Deferred CARES Act grant recognition	2,175	· —
Other, net	111	1 607
Net cash (used in)/provided by operating activities	(290	3,268
Cash Flows From Investing Activities:		
Property and equipment additions:		
Flight equipment, including advance payments	(30	0) (1,166)
Ground property and equipment, including technology	(252	2) (393)
Proceeds from sale-leaseback transactions	465	,
Purchase of short-term investments	(4,955	j) —
Redemption of short-term investments	654	<u> </u>
Other, net	42	2 (3)
Net cash used in investing activities	(4,076	
Cash Flows From Financing Activities:		
Payments on debt and finance lease obligations	(474	1) (1,165)
Repurchase of common stock	_	- (268)
Cash dividends	_	- (229)
Proceeds from short-term obligations	379	<u> </u>
Proceeds from long-term obligations	7,785	5 —
Proceeds from sale-leaseback transactions	2,306	5 <b>–</b>
Fuel card obligation	(261	1) 1
Other, net	(13	3) (1)
Net cash provided by/(used in) financing activities	9,722	• •
Net Increase in Cash, Cash Equivalents and Restricted Cash Equivalents	5,356	5 44
Cash, cash equivalents and restricted cash equivalents at beginning of period	6,462	
Cash, cash equivalents and restricted cash equivalents at end of period	\$ 11,818	
The following table provides a reconciliation of cash, cash equivalents and restricted cash reported v such amounts shown above:	within the Consolidated Balance Sheets	to the total of the same
Current assets:		
Cash and cash equivalents	\$ 11,366	5 \$ 2,009
Restricted cash included in prepaid expenses and other	113	
Other assets:		121
Cash restricted for airport construction	339	9 893
Total cash, cash equivalents and restricted cash equivalents	\$ 11,818	

### DELTA AIR LINES, INC. Consolidated Balance Sheets (Unaudited)

(in millions)	June 30 2020	),	December 31, 2019
ASS	ETS		
Current Assets:			
Cash and cash equivalents	\$	11,366	2,882
Short-term investments		4,302	_
Accounts receivable, net		1,375	2,854
Fuel inventory		353	730
Expendable parts and supplies inventories, net		494	521
Prepaid expenses and other		1,025	1,262
Total current assets		18,915	8,249
Property and Equipment, Net:			
Property and equipment, net	:	28,473	31,310
Other Assets:			
Operating lease right-of-use assets		5,650	5,627
Goodwill		9,753	9,781
Identifiable intangibles, net		6,017	5,163
Cash restricted for airport construction		339	636
Equity investments		1,633	2,568
Other noncurrent assets		1,481	1,198
Total other assets		24,873	24,973
Total assets		72,261	
LIABILITIES AND STO	CKHOLDERS' EQUITY		
Current Liabilities:			
Current maturities of debt and finance leases	\$	5,230	2,287
Current maturities of operating leases		732	801
Air traffic liability		4,686	5,116
Accounts payable		2,332	3,266
Accrued salaries and related benefits		1,809	3,701
Loyalty program deferred revenue		1,195	3,219
Fuel card obligation		839	736
Other accrued liabilities		3,327	1,078
Total current liabilities		20,150	20,204
Noncurrent Liabilities:			
Debt and finance leases		19,412	8,873
Noncurrent air traffic liability		315	_
Pension, postretirement and related benefits		8,160	8,452
Loyalty program deferred revenue		5,786	3,509
Noncurrent operating leases		5,371	5,294
Deferred income taxes, net		447	1,456
Other noncurrent liabilities		3,930	1,386
Total noncurrent liabilities		43,421	28,970
Commitments and Contingencies			
Stockholders' Equity:		8,690	15,358
Total liabilities and stockholders' equity	\$	72,261 \$	64,532

### Note A: The following tables show reconciliations of non-GAAP financial measures. The reasons Delta uses these measures are described below. Reconciliations may not calculate due to rounding.

Delta sometimes uses information ("non-GAAP financial measures") that is derived from the Consolidated Financial Statements, but that is not presented in accordance with accounting principles generally accepted in the U.S. ("GAAP"). Under the U.S. Securities and Exchange Commission rules, non-GAAP financial measures may be considered in addition to results prepared in accordance with GAAP, but should not be considered a substitute for or superior to GAAP results. The tables below show reconciliations of non-GAAP financial measures used in this release to the most directly comparable GAAP financial measures.

**Forward Looking Projections.** The Company is not able to reconcile forward looking non-GAAP financial measures because the adjusting items such as those used in the reconciliations below will not be known until the end of the period and could be significant.

Pre-Tax (Loss)/Income and Net (Loss)/Income, adjusted. In the current period, pre-tax (loss)/income and net (loss)/income, adjusted exclude the following items directly related to the impact of COVID-19 and our response:

Restructuring charges. We recognized \$2.5 billion of restructuring charges following strategic business decisions in response to the COVID-19 pandemic. These charges are primarily related to impairments from the decisions to retire the 777, MD-90 and 737-700 fleets and certain of our 767-300ER and A320 aircraft.

CARES Act grant recognition. We recognized \$1.3 billion of the grant proceeds from the CARES Act payroll support program as a contraexpense. We are recognizing the grant proceeds as contra-expense based on the periods that the funds are intended to compensate and we expect to use all proceeds from the payroll support program by the end of 2020.

Impairments and equity method losses. We recognized \$2.1 billion of charges related to write-downs of our investments in LATAM and Grupo Aeroméxico following their financial losses and separate Chapter 11 bankruptcy filings, and the write-down of our investment in Virgin Atlantic based on our share of its historical and projected losses.

We also adjust pre-tax (loss)/income and net (loss)/income for the following items to determine pre-tax (loss)/income and net (loss)/income, adjusted for the reasons described below. We include the income tax effect of adjustments when presenting net (loss)/income, adjusted.

MTM adjustments and settlements on hedges. Mark-to-market ("MTM") adjustments are defined as fair value changes recorded in periods other than the settlement period. Such fair value changes are not necessarily indicative of the actual settlement value of the underlying hedge in the contract settlement period. Settlements represent cash received or paid on hedge contracts settled during the applicable period.

Equity investment MTM adjustments. We recorded our proportionate share of loss from our equity investments in Virgin Atlantic, Grupo Aeroméxico and LATAM in non-operating expense. (As a result of Grupo Aeroméxico's and LATAM's bankruptcy filings, we no longer have significant influence over Grupo Aeroméxico or LATAM and have discontinued accounting for these investments under the equity method in the June 2020 quarter.) We adjust for our equity method investees' hedge portfolio MTM adjustments to allow investors to understand and analyze our core operational performance in the periods shown.

MTM adjustments on investments. Unrealized gains/losses on our equity investments in GOL, China Eastern, Air France-KLM and Hanjin-KAL, the largest shareholder of Korean Air, which are accounted for at fair value in non-operating expense, are driven by changes in stock prices and foreign currency. Adjusting for these gains/losses allows investors to better understand and analyze our core operational performance in the periods shown.

Delta Private Jets adjustment. Because we combined Delta Private Jets with Wheels Up in January 2020, we have excluded the impact of Delta Private Jets from 2019 results for comparability

		Т	hree	Months End	led		Three N	Months Ended
			Jι	une 30, 2020			Jun	e 30, 2020
	<u>-</u>	Pre-Tax		Income		Net	N	let Loss
(in millions, except per share data)	Loss			Tax		Loss	Per D	iluted Share
GAAP	\$	(7,014)	\$	1,297	\$	(5,717)	\$	(9.01)
Less: Restructuring charges		2,454		(570)		1,884		
Less: CARES Act grant recognition		(1,280)		297		(983)		
Less: Impairments and equity method losses		2,058		_		2,058		
Adjusted for:								
MTM adjustments and settlements on hedges		14		(3)		11		
Equity investment MTM adjustments		(87)		20		(67)		
MTM adjustments on investments		(9)		10		1		
Non-GAAP	\$	(3,864)	\$	1,052	\$	(2,813)	\$	(4.43)

	Т		Three Months Ended June 30, 2019				
		Jı					
F	re-Tax		Income		Net	Net	t Income
<u>'</u>	ncome		Tax	Income		Per Di	iluted Share
\$	1,907	\$	(464)	\$	1,443	\$	2.21
	10		(2)		8		
	(2)		_		(2)		
	82		1		83		
	1		_		1		
	91		(1)		90		0.14
\$	1,998	\$	(465)	\$	1,533	\$	2.35
	\$	Pre-Tax Income \$ 1,907  10 (2) 82 1 91	Pre-Tax Income \$ 1,907 \$  10 (2) 82   1 91	June 30, 2019	Pre-Tax Income Income         Income           \$ 1,907 \$ (464) \$           10 (2) (2) (2) (2) (2) (2) (2) (2) (3) (4) (4) (4) (4) (4) (4) (5) (6) (6) (6) (6) (6) (6) (6) (6) (6) (6	June 30, 2019           Pre-Tax Income Income         Net Income           \$ 1,907         \$ (464)         \$ 1,443           10         (2)         8           (2)         —         (2)           82         1         83           1         —         1           91         (1)         90	June 30, 2019         June 30, 2019           Pre-Tax Income         Net Income         Net Per Diagram           \$ 1,907         \$ (464)         \$ 1,443         \$           10         (2)         8         (2)         — (2)         8           (2)         —         (2)         83         1         83         1         1         1         1         90         1         90         1         1         90         1         1         90         1<

Operating Revenue, adjusted and Total Revenue Per Available Seat Mile ("TRASM"), adjusted. We adjust operating revenue and TRASM for third party refinery sales for the reasons described below. We adjust for the Delta Private Jets sale for the same reason described above under the heading pre-tax (loss)/income and net (loss)/income, adjusted.

Third-party refinery sales. We adjust operating revenue and TRASM for refinery sales to third parties to determine operating revenue, adjusted and TRASM, adjusted because these revenues are not related to our airline segment. Operating revenue, adjusted and TRASM, adjusted therefore provides a more meaningful comparison of revenue from our airline operations to the rest of the airline industry.

		Three Mor	nths Ende	d		
(in millions)	Jur	ne 30, 2020	Jui	ne 30, 2019	Change	
Operating revenue	\$	1,468	\$	12,536		
Adjusted for:						
Third-party refinery sales		(292)		(40)		
Delta Private Jets adjustment		_		(49)		
Operating revenue, adjusted	\$	1,176	\$	12,448	(91)%	
		Six Mont	hs Ended			
(in millions)	Jur	ne 30, 2020	Jui	ne 30, 2019	Change	
Operating revenue	\$	10,060	\$	23,008		
Adjusted for:						
Third-party refinery sales		(292)		(89)		
Delta Private Jets adjustment		_		(92)		
Operating revenue, adjusted	\$	9,768	\$	22,828	(57)%	
		Three Months Ended				
	Jur	ne 30, 2020	Jui	ne 30, 2019	Change	
TRASM (cents)		13.85		17.47		
Adjusted for:						
Third-party refinery sales		(2.76)		(0.06)		
Delta Private Jets adjustment		_		(0.07)		
TRASM, adjusted		11.10		17.35	(36)%	
		Six Mont	hs Ended			
	Jur	ne 30, 2020	Jui	ne 30, 2019	Change	
TRASM (cents)		14.48		17.15		
Adjusted for:						
Third-party refinery sales		(0.42)		(0.07)		
Delta Private Jets adjustment				(0.07)		
TRASM, adjusted		14.06		17.01	(17)%	

Cash Burn. We present cash burn because management believes this metric is helpful to investors to evaluate the company's ability to maintain current liquidity and return to cash generation. The company defines cash burn as net cash from operating activities and net cash used in investing activities, adjusted for (i) net redemptions of short-term investments, (ii) strategic investments, (iii) net cash flows related to certain airport construction projects, (iv) proceeds from financing arrangements that are reported within investing activities, (v) CARES Act grant proceeds, and (vi) other charges that are not representative of our core operations, such as charges associated with our voluntary separation and early retirement programs. Adjustments include:

Net purchases of short-term investments. Net purchases of short-term investments represent the net purchase and sale activity of investments and marketable securities in the period, including gains and losses. We adjust for this activity to provide investors a better understanding of the company's free cash flow generated by our operations.

Strategic investments. Cash flows related to our investment in Hanjin-KAL, the largest shareholder of Korean Air, are included in our GAAP investing activities. We adjust free cash flow for this activity because it provides a more meaningful comparison to the airline industry.

Net cash flows related to certain airport construction projects and other. Cash flows related to certain airport construction projects are included in our GAAP operating activities and capital expenditures. We have adjusted for these items, which were primarily funded by cash restricted for airport construction, to provide investors a better understanding of the company's free cash flow and capital expenditures that are core to our operational performance in the periods shown.

Proceeds from financing arrangements that are reported within investing activities Cash flows from proceeds from financing arrangements that are reported within investing activities (such as certain sale-leaseback transactions) are removed from free cash flow in calculating daily cash burn to better illustrate the cash generated from our core operations.

CARES act grant proceeds. Cash flows related to the CARES Act Payroll Support Program grant proceeds, reported within operating activities in GAAP results. We adjust free cash flow for this item in calculating daily cash burn to better illustrate the cash from our core operations.

	Three	Months Ended		Month Ended	
(in millions)	June 30, 2020			June 30, 2020	
Net cash (used in)/provided by operating activities	\$	(290)	\$	75	
Net cash used in investing activities		(4,076)		(754)	
Adjustments:					
Net purchases of short-term investments		4,302		1,091	
Strategic Investments		_		_	
Net cash flows related to certain airport construction projects and other		43		(30)	
Total free cash flow	\$	(21)	\$	382	
Proceeds from financing arrangements reported within investing activities		(465)		(422)	
CARES act grant proceeds		(3,455)		(761)	
Adjusted free cash flow	\$	(3,941)	\$	(801)	
Days in period		91		30	
Average Daily Cash Burn	\$	(43)	\$	(27)	

**Operating Expense, adjusted.** In the current period, operating expense, adjusted excludes the following items directly related to the impact of COVID-19 and our response: restructuring charges and CARES Act grant recognition, as discussed above under the heading pre-tax (loss)/income and net (loss)/income, adjusted. We also adjust operating expense for MTM adjustments and settlements, third-party refinery sales and Delta Private Jets sale adjustment for the same reasons described above under the headings pre-tax (loss)/income and net (loss)/income, adjusted and operating revenue, adjusted and TRASM, adjusted to determine operating expense, adjusted.

		Three Months Ended				
(in millions)	June	e 30, 2020	Jur	ne 30, 2019		hange
Operating expense	\$	6,283	\$	10,408		
Less: Restructuring charges		(2,454)		_		
Less: CARES Act grant recognition		1,280		_		
Adjusted for:						
MTM adjustments and settlements		(14)		(10)		
Third-party refinery sales		(292)		(40)		
Delta Private Jets adjustment		_		(50)		
Operating expense, adjusted	\$	4,803	\$	10,308	\$	(5,505)

Fuel expense, adjusted and Average fuel price per gallon, adjusted. The tables below show the components of fuel expense, including the impact of hedging and the refinery on fuel expense and average price per gallon. We then adjust for MTM adjustments and settlements on hedges and the Delta Private Jets sale for the same reasons described under the heading pre-tax (loss)/income and net (loss)/ income, adjusted.

		Three Mo	nths l		Average Prid Three Mod Jun	Ended
(in millions, except per gallon data)	<u>-</u>	2020		2019	 2020	2019
Fuel purchase cost	\$	244	\$	2,318	\$ 1.47	\$ 2.1
Fuel hedge impact		14		10	0.09	_
Refinery segment impact		114		(37)	0.69	(0.0
Total fuel expense	\$	372	\$	2,291	\$ 2.25	\$ 2.0
MTM adjustments and settlements on hedges		(14)		(10)	 (0.09)	(0.0)
Delta Private Jets adjustment		_		(8)	 _	(0.0)
Total fuel expense, adjusted	\$	357	\$	2,274	\$ 2.16	\$ 2.0

#### **Average Price Per Gallon Six Months Ended** Six Months Ended June 30, June 30, 2020 2019 2020 2019 (in millions, except per gallon data) \$ \$ \$ \$ 4,255 Fuel purchase cost 1,875 1.79 7 0.01 Fuel hedge impact 17 Refinery segment impact 85 (3) 0.08 Total fuel expense \$ 1,967 \$ 4,269 1.88 \$ MTM adjustments and settlements (7) (17) (0.01)Delta Private Jets adjustment (15) Total fuel expense, adjusted \$ 1,959 \$ 4,237 1.87 \$

(54)%

Percent change year-over-year

2.06

0.01

2.07

(0.01)

(0.01)

2.06

Adjusted Net Debt. Delta uses adjusted total debt, including aircraft rent, in addition to adjusted debt and finance leases, to present estimated financial obligations. Delta reduces adjusted total debt by cash, cash equivalents and short-term investments, and LGA restricted cash, resulting in adjusted net debt, to present the amount of assets needed to satisfy the debt. Management believes this metric is helpful to investors in assessing the company's overall debt profile.

(in millions)	Jui	lune 30, 2020	
Debt and finance lease obligations	\$	24,643	
Plus: sale-leaseback financing liabilities		2,306	
Plus: unamortized discount/(premium) and debt issue cost, net and other		89	
Adjusted debt and finance lease obligations	\$	27,038	
Plus: 7x last twelve months' aircraft rent		2,876	
Adjusted total debt	\$	29,914	
Less: cash, cash equivalents and short-term investments		(15,669)	
Less: LGA restricted cash		(339)	
Adjusted net debt	\$	13,906	

(in millions)	Mar	ch 31, 2020
Debt and finance lease obligations	\$	16,999
Plus: sale-leaseback financing liabilities		_
Plus: unamortized discount/(premium) and debt issue cost, net and other		(155)
Adjusted debt and finance lease obligations	\$	16,844
Plus: 7x last twelve months' aircraft rent		2,950
Adjusted total debt	\$	19,795
Less: cash, cash equivalents and short-term investments		(5,967)
Less: LGA restricted cash		(455)
Adjusted net debt	\$	13,373

(in millions)	Decer	nber 31, 2019
Debt and finance lease obligations	\$	11,160
Plus: sale-leaseback financing liabilities		_
Plus: unamortized discount/(premium) and debt issue cost, net and other		(115)
Adjusted debt and finance lease obligations	\$	11,044
Plus: 7x last twelve months' aircraft rent		2,963
Adjusted total debt	\$	14,007
Less: cash, cash equivalents and short-term investments		(2,882)
Less: LGA restricted cash		(636)
Adjusted net debt	\$	10,489

_(in millions)	Jun	e 30, 2019
Debt and finance lease obligations	\$	9,990
Plus: sale-leaseback financing liabilities		_
Plus: unamortized discount/(premium) and debt issue cost, net and other		(125)
Adjusted debt and finance lease obligations	\$	9,865
Plus: 7x last twelve months' aircraft rent		2,874
Adjusted total debt	\$	12,739
Less: cash, cash equivalents and short-term investments		(2,009)
Less: LGA restricted cash		(1,383)
Adjusted net debt	\$	9,347

Non-Fuel Unit Cost or Cost per Available Seat Mile, ("CASM-Ex"). In the current period, CASM-Ex excludes the following items directly related to the impact of COVID-19 and our response: restructuring charges and CARES Act grant recognition, as discussed above under the heading pre-tax (loss)/income and net (loss)/income, adjusted. We also adjust CASM for the following items to determine CASM-Ex for the reasons described below. We adjust for refinery sales to third parties for the same reason described under the heading operating revenue, adjusted and TRASM, adjusted. We adjust for the Delta Private Jets sale for the same reason described above under the heading pre-tax (loss)/income and net (loss)/income, adjusted.

Aircraft fuel and related taxes. The volatility in fuel prices impacts the comparability of year-over-year financial performance. The adjustment for aircraft fuel and related taxes allows investors to understand and analyze our non-fuel costs and year-over-year financial performance.

*Profit sharing.* We adjust for profit sharing because this adjustment allows investors to better understand and analyze our recurring cost performance and provides a more meaningful comparison of our core operating costs to the airline industry.

	Three Mont		
	June 30, 2020	June 30, 2019	Change
CASM (cents)	59.30	14.51	
Less: Restructuring charges	(23.15)	_	
Less: CARES Act grant recognition	12.08	_	
Adjusted for:			
Aircraft fuel and related taxes	(3.51)	(3.19)	
Third-party refinery sales	(13.83)	(0.06)	
Profit sharing	_	(0.72)	
Delta Private Jets adjustment	_	(0.06)	
CASM-Ex	41.96	10.47	NM

	Six Month			
	June 30, 2020	June 30, 2019	Change	
CASM (cents)	22.00	14.80		
Less: Restructuring charges	(3.53)	_		
Less: CARES Act grant recognition	1.84	_		
Adjusted for:				
Aircraft fuel and related taxes	(2.83)	(3.18)		
Third-party refinery sales	(0.42)	(0.07)		
Profit sharing	_	(0.55)		
Delta Private Jets adjustment	_	(0.06)		
CASM-Ex	17.06	10.95	56 %	