



NEWS RELEASE

join.me and BoldChat Take Home Stevie Awards for Sales and Customer Service

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join.me named A 2017 Gold Stevie Award Winner in Collaboration Solution category; BoldChat takes home Silver in Contact Center Solution category.

BOSTON, March 09, 2017 (GLOBE NEWSWIRE) -- LogMeIn's (NASDAQ:LOGM) popular online meeting and collaboration tool, join.me, has won a Gold-level Stevie for Collaboration Solution - New Version and its customer engagement and support solution, **BoldChat**, has been awarded a Silver Stevie in the Contact Center Solution - New Version category at the 11th annual **Stevie® Awards for Sales & Customer Service**.

The Stevie Awards for Sales & Customer Service are the world's top honors for customer service, contact center, business development and sales professionals. The Stevie Awards organizes several of the world's leading business awards programs including the prestigious American Business AwardsSM and International Business AwardsSM.

join.me's updated **mobile experience** and desktop app were awarded for improvements made to meet the changing needs of an increasingly mobile, and often dispersed, workforce by simplifying how people meet online. join.me has recently rolled out a **new UI** with a simple interface and features to accommodate the demanding needs of employees, especially those meeting with external clients or prospects.

BoldChat was awarded a Silver-level Stevie due to its ability to help companies seamlessly engage with their customers across many digital channels and devices at every stage of their journey, and provide a consistent experience from self-service to agent assisted support. Other Silver-Stevie winners included Microsoft Dynamics 365 for Customer Service.

Comments from the Stevie judges include:

- "join.me has clearly demonstrated the ability to evolve with the needs of its customers by providing mobile-

first, omni-channel experiences.”

- “[join.me has] solid functional improvements to the application, which helps customers to more easily use the technology!”
- “So many times we don't see the one contact resolution and more importantly a company to provide a solution like BoldChat to empower the user to be customer focused. Great job in putting the customer first!”
- “BoldChat makes the complex seem easy by tackling real challenges in customer service”

More than 2,300 nominations from organizations of all sizes and in virtually every industry were evaluated in this year's competition, an increase of 10% over 2016. More than 75 members of several specialized judging committees determined the Gold, Silver and Bronze Stevie Award placements from among the Finalists during final judging earlier this month.

Details about the Stevie Awards for Sales & Customer Service and the list of 2017 winners in all categories are available at www.StevieAwards.com/Sales.

About LogMeIn, Inc.

LogMeIn, Inc. (NASDAQ:LOGM) simplifies how people connect with each other and the world around them to drive meaningful interactions, deepen relationships, and create better outcomes for individuals and businesses. One of the world's top 10 public SaaS companies, and a market leader in communication & conferencing, identity & access, and customer engagement & support solutions, LogMeIn has millions of customers spanning virtually every country across the globe. LogMeIn is headquartered in Boston with additional locations in North America, Europe, Asia and Australia.

About the Stevie Awards

Stevie Awards are conferred in seven programs: the Asia-Pacific Stevie Awards, the German Stevie Awards, The American Business Awards, The International Business Awards, the Stevie Awards for Great Employers, the Stevie Awards for Women in Business and the Stevie Awards for Sales & Customer Service. Stevie Awards competitions receive more than 10,000 entries each year from organizations in more than 60 nations. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at www.StevieAwards.com.

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