

Year in review
2017

119,000
Paid Customer Accounts

\$123M
Q4 Revenue

\$430M
2017 Revenue

Numbers as of December 31, 2017



Year in review

2017

2,000
Employees

10,000
Mobile apps
using our SDK

1.25B
Support tickets
solved

Billion with a B...



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Numbers as of December 31, 2017

Year in review



2017

CSR



9,500
Employee
volunteer hours

\$2.1M

Grants from
Zendesk
Neighbor
Foundation



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Numbers as of December 31, 2017

Year in review

2017
CUSTOMERS

 **RYANAIR**

 **gofundme**

proctor

Etsy

chime

 **CONRAD**

nex **way**
CONNECTED COMMERCE

 **uncommongoods**

FINALCAD

Stride
HEALTH

 **SOOTHE**


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Numbers as of December 31, 2017