

Helpful Tips for Quest Diagnostics Shareholders

Quest Diagnostics has selected Computershare, a leading global transfer agent, to provide service to Quest Diagnostics shareholders.

Here is some important information on how you can access the services that Computershare offers, including:

- Market order sales
- Day limit order sales
- Online transfer tools
- Dividends
- And more

You can reach Computershare multiple ways:

- **Address:**
P.O. BOX 30170
College Station, TX 77842-3170
- **Overnight correspondence should be sent to:**
Computershare
211 Quality Circle, Suite 210
College Station, TX 77845
- **Email:** Web.Queries@ComputerShare.com
- **Telephone:** 1.800.622.6757 (U.S. & Canada) or 1.781.575.4735 (outside U.S. & Canada) from 8:00 a.m. to 8:00 p.m. Eastern Monday through Friday, or 24 hours a day through the interactive voice response system.
- **Online:** Investor Center™ website at ComputerShare.com/investor

Please include or have ready:

- Your Social Security number (*if applicable*)
- The ZIP code of the address on file
- Your ten-digit Computershare Quest Diagnostics account number that begins with the letter “C”

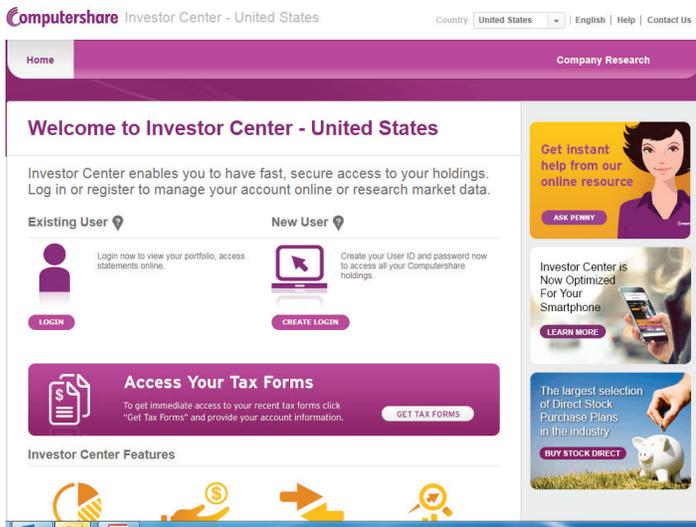
Interactive voice response system

(1.800.622.6757 or 1.781.575.4735)

Computershare’s interactive voice response system allows you to use your phone to get information and conduct transactions any time you need to, 24 hours a day, 7 days a week. Here’s what you can accomplish through Computershare’s secure automated phone system without speaking with a customer service representative:

- Sell shares
- Modify your dividend reinvestment participation level
- Change your address
- Have mailed to you:
 - Replacement outstanding checks
 - Duplicate 1099 forms for past years or the current year
 - W-9 / W-8BEN tax forms
 - Account transcripts
 - Dividend reinvestment enrollment packages
 - Direct deposit enrollment packages
 - Transfer requirement information packages





- View current and historical market prices
- Confirm important dates, including dividend record dates, proxy record dates, and corporate action event dates
- Contact information and help tools including Penny, our virtual agent
- Research, compare and purchase other investments through a direct stock purchase plan

If you don't yet have an Investor Center online account, it's easy to set one up. Go to ComputerShare.com/Investor and scroll down to follow the prompts for a "new user." If you need assistance logging onto or navigating our Investor Center site, you can download a user guide from the Investor Center home page.

Investor Center™ website

ComputerShare.com/Investor

Computershare's extensive investor website allows you to obtain information and handle a full range of transactions securely and directly online. If you have investments in other companies managed by Computershare, you can use the website's portfolio view to access information on those holdings as well.

Here's a quick overview of what you can do through the Investor Center website.

- Access your account information, including:
 - Account details
 - Transaction-specific cost-basis information for purchases after 1/1/2011
 - Dividends and sale payments
 - Statements and transaction advices, including the option to download in PDF
- Request replacement checks
- Certify your W-9 or W-8BEN tax status
- Use Computershare's Transfer Wizard to walk you through the stock transfer process
- Enroll in or change participation in the Quest Diagnostics Shareholder Investment Program
- Add or change your banking details for direct deposit of funds
- Enroll in or change your electronic document delivery preferences
- Download tax forms

Don't let the states claim your property as "abandoned"

US states (and territories) require that financial institutions, issuers and their agents report when property is deemed "unclaimed" or "abandoned" and turn that property over to the state – a process called escheatment. States are becoming increasingly aggressive in escheating unclaimed assets. You can protect your assets from escheatment through keeping your account active by:

- Cashing checks (no matter how small the amount)
- Voting your proxy
- Using Computershare's Investor Center website to check your account status
- Contacting Computershare to inquire about your account
- Keeping your address, phone number, and other info up to date
- Knowing your individual state's escheatment laws. Find out more at NAUPA.org.

Be aware: Many activities that you would assume would keep assets from being escheated to the states may not protect your assets from escheatment:

- Receiving payments, such as dividends, via direct deposit
- Reinvesting dividends
- Receiving federal tax forms or account statements via first class mail