



MedPlus® ChartMaxx® Receives 2008 'Best in KLAS' Ranking for Healthcare Document Management and Imaging Software

December 19, 2008

Healthcare Professionals Rank ChartMaxx Number One DMI Solution for Fifth Time

Cincinnati, OH – December 19, 2008 – Healthcare professionals have chosen MedPlus' ChartMaxx® enterprise-wide electronic patient record system as the top healthcare Document Management and Imaging (DMI) software product, according to the 2008 Top 20 Best in KLAS Awards: Software & Professional Services report, an independent ranking based on customer feedback of top healthcare information technology (HIT) vendors. This marks the fifth time that ChartMaxx, which helps hospitals and other healthcare organizations manage information for better patient care and business productivity, has placed first in the DMI category. MedPlus is the healthcare information technology subsidiary of Quest Diagnostics Incorporated (NYSE:DGX).

"Winning the prestigious KLAS award validates MedPlus' success at providing technology innovations and services that delight customers and provide outstanding return on investment. It is a MedPlus philosophy and commitment to develop solutions that enable an exceptional experience for physicians and clinicians while minimizing disruptions to their daily workflow," said Richard Mahoney, MedPlus president and vice president, Healthcare Information Solutions at Quest Diagnostics. "In 2009, we will introduce an enhanced interoperable solution that leverages ChartMaxx and provides the benefits and financial returns that our customers have historically enjoyed."

KLAS, an independent research firm, bases its rankings on interviews with healthcare executives, professionals and clinicians at more than 4,500 hospitals and 2,500 clinics in the U.S. Ratings are based on confidential feedback received from vendors' current customers to 40 questions covering topics ranging from the quality of training and services, to whether the product lived up to expectations. KLAS research analysts assess evaluation forms, completed online, over the phone or via fax or e-mail, with in-depth confidential interviews with each survey participant. Document management and imaging (DMI) software vendors provide products that can scan, create, archive, workflow and validate electronically stored documents and images.

"Since 1998, the Top 20 Best in KLAS Awards report has been shining a light on the performance of vendors throughout the healthcare industry," said KLAS President Adam Gale. "Today, the objective of the report remains the same: to help healthcare providers make informed decisions, whether they're looking to buy technology, review a current vendor, validate an operational decision or determine the right products to remain after a merger. With detailed analysis of literally hundreds of healthcare IT products and services, the 2008 Top 20 Best in KLAS Awards report is a guide designed to help providers learn from the experiences of their peers and make the right choices for their organizations."

According to the report, ChartMaxx was recognized by healthcare information technology professionals as the number one DMI vendor in 2008. These healthcare executives' provided favorable commentary that highlights ChartMaxx' value. "ChartMaxx is definitely the best product out there. Outside reviewers are amazed at how easy and intuitive ChartMaxx is. I can usually train new employees to use the system in a few minutes," said one KLAS survey respondent. "ChartMaxx is an excellent product. We no longer have lost charts. Our workflow has improved, which in turn has helped us reduce A/R days. We have watched our number of insurance denials drop to almost zero," commented another survey responder. Other comments included: "MedPlus is very proactive and progressive and is our best vendor" and "MedPlus focuses on being the best at what they do."

Today, MedPlus has more than 120 ChartMaxx implementations in hospitals and integrated delivery systems throughout North America. ChartMaxx currently has 315,000 clinical and administrative users managing a cumulative total of more than 1.2 billion clinical and administrative documents for 29 million patients. In addition to the 2008 report, ChartMaxx received Best in KLAS in the Top 20 Best in KLAS reports for 2006, 2005, 2004 and 2002.

How to Obtain a Copy of the Report

If you have questions about the study or if you would like to purchase a copy, call toll-free at 800.920.4109, or visit <http://www.KLASresearch.com>.

About KLAS

KLAS is a research firm specializing in monitoring and reporting the performance of healthcare vendors. KLAS' mission is to improve delivery by independently measuring vendor performance for the benefit of our healthcare provider partners, consultants, investors, and vendors. Working together with executives from over 4500 hospitals and over 2500 clinics, KLAS delivers timely reports, trends, and statistics, which provide a solid overview of vendor performance in the industry. KLAS measures performance of software, professional services, and medical equipment vendors. For more information, go to www.KLASresearch.com, e-mail marketing@KLASresearch.com, or call 1-800-920-4109 to speak with a KLAS representative. ©2008 KLAS Enterprises, LLC. All rights reserved.

About ChartMaxx®

ChartMaxx is an enterprise-wide electronic health record solution built on a document management imaging foundation that enables healthcare organizations to enhance performance by improving patient care and maximizing business results through the efficient collection, access and use of clinical, financial and administrative information. Immediate, concurrent access to information makes ChartMaxx a key component in efficient management of patient records. The solution provides the tools hospitals need to accelerate turnaround time for chart completion, allow clinicians remote access to medical records, introduce electronic patient registration, utilize remote coding, automate release of information and maximize electronic information access across the entire facility. ChartMaxx has been implemented in more than 120 hospitals and clinics throughout the United States and Canada. Additional ChartMaxx product information is available at: www.medplus.com.

About MedPlus®

MedPlus, based in Cincinnati, Ohio, is the healthcare information technology subsidiary of Quest Diagnostics®. MedPlus is a leading developer and integrator of clinical connectivity and healthcare information exchange solutions that foster better patient care and improve business performance for

healthcare institutions, physicians and patients. The company's Clinical Portal & Data Exchange Engine and ChartMaxx® solutions efficiently and securely collect, store, manage and integrate clinical information within an organization, enterprise, practice or community. The Clinical Portal & Data Exchange Engine enables clinicians to access patient data in a centralized view aggregated from multiple care sites. ChartMaxx, the award-winning electronic patient record system, has been implemented in more than 120 hospitals and integrated healthcare delivery networks and has more than 300,000 users. For more information, visit www.medplus.com.

About Quest Diagnostics

Quest Diagnostics is the world's leading provider of diagnostic testing, information and services that patients and doctors need to make better healthcare decisions. The company offers the broadest access to diagnostic testing services through its network of laboratories and patient service centers, and provides interpretive consultation through its extensive medical and scientific staff. Quest Diagnostics is a pioneer in developing innovative new diagnostic tests and advanced healthcare information technology solutions that help improve patient care. Additional company information is available at: www.questdiagnostics.com.

MEDIA CONTACTS:

MEDPLUS

Beverly Bartley
Vice President of Communications
Martopia
Media Representative for MedPlus
404.327.9051 Office
bbartley@martopia.com

QUEST DIAGNOSTICS

Media:
Barb Short
External Communications
Quest Diagnostics
973.520.2045 Office
barb.x.short@questdiagnostics.com

Investors:

Laure Park
Vice President of Investor Relations
Quest Diagnostics
973-520-2900