



ChartMaxx® from Quest Diagnostics Receives Document Management & Imaging Category Leader award in the 2018 'Best in KLAS: Software & Services Report'

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Tenth time ChartMaxx honored with top industry ranking*

Secaucus, NJ, Jan. 30, 2018 (GLOBE NEWSWIRE) -- Quest Diagnostics (NYSE: DGX), the world's leading provider of diagnostic information services, announced today that its ChartMaxx® enterprise content management solution ranked number one among Document Management and Imaging (DMI) software products in the 2018 Best in KLAS: Software & Services report, an independent ranking based on customer feedback from healthcare information technology providers. ChartMaxx secured the highest overall score and product quality rating in the DMI category.

2018 marks the tenth time ChartMaxx has ranked number one in the Best in KLAS report, making it the most frequently awarded product in the DMI category. DMI software is used to scan, create, archive, streamline workflows and validate electronically stored content for hospitals and health organizations to complement their EHR, enterprise resource planning (ERP), and financial systems where additional enterprise data needs to be captured and accessed for better patient care.

The category leader designation is reserved for vendor solutions that lead select markets in which at least two products meet a minimum level of KLAS confidence. These vendors earned the title of Category Leader in the 2018 Best in KLAS: Software & Services report—a top honor for helping healthcare professionals deliver better patient care.

"Category Leader is more than a ranking. It is a recognition of vendors committed to delivering superior solutions," said Adam Gale, president of KLAS. "It gives voice to thousands of providers who are demanding better performance, usability and interoperability in healthcare technology."

The ChartMaxx product suite has helped more than 300 hospitals and integrated healthcare delivery networks (IDNs) improve their content management for more than 20 years, enabling organizations to achieve enterprise-wide content management to promote better patient care, enhance operational efficiencies, and reduce the overall cost of the business of healthcare. Quest's award-winning implementation, integration, consulting and process re-engineering services in support of ChartMaxx help healthcare organizations define, streamline and automate departmental workflows, improving efficiencies as well as clinical care.

"ChartMaxx continues to set the gold standard in DMI, and in 2018 aims to take our innovative offering even higher with an expanded range of capabilities that will include process automation applications to streamline operations and configurations that enable customers to reduce infrastructure and support costs," said Tom Romeo, general manager, healthcare information technology, Quest Diagnostics. "With these new solutions, healthcare organizations will be able to capture and automate their data and content better than ever, which is critical given today's data-driven healthcare industry. The Category Leader distinction is an honor that affirms our commitment to creating innovative solutions that help healthcare professionals use diagnostic insights and other healthcare information to improve patient care."

The ChartMaxx enterprise content management solution is part of the [QuestQuantum™](#) health technology and data analytics portfolio from Quest Diagnostics. Quantum solutions strive to connect healthcare organizations, physicians, and patients to improve access to information and insights. Quantum includes an analytics suite and clinical and financial suite, and has solutions spanning eLabs, ePrescribing, Interactive Insights, Electronic Health Record, Practice Management and Revenue Cycle Management.

ChartMaxx will be showcased with the Quantum portfolio at the Quest Diagnostics exhibit (5450) during the 2018 HIMSS Conference & Exhibition, March 5-9, in Las Vegas.

*2002, 2004-2006, 2008-2011, 2013, 2018 Best in KLAS: Software and Services report

About KLAS

KLAS is a data-driven company on a mission to improve the world's healthcare by enabling provider and payer voices to be heard and counted. Working with thousands of healthcare professionals, KLAS collects insights on software, services and medical equipment to deliver reports, trending data and statistical overviews. KLAS data is accurate, honest and impartial. The research directly reflects the voice of healthcare professionals and acts as a catalyst for improving vendor performance. To learn more about KLAS and the insights we provide, visit www.KLASresearch.com.

About Quest Diagnostics

Quest Diagnostics empowers people to take action to improve health outcomes. Derived from the world's largest database of clinical lab results, our



diagnostic insights reveal new avenues to identify and treat disease, inspire healthy behaviors and improve health care management. Quest annually serves one in three adult Americans and half the physicians and hospitals in the United States, and our 45,000 employees understand that, in the right hands and with the right context, our diagnostic insights can inspire actions that transform lives. Additional company information is available at QuestDiagnostics.com and product information available at www.ChartMaxx.com

Attachments:

A photo accompanying this announcement is available at <http://www.globenewswire.com/NewsRoom/AttachmentNg/98d83f9c-dc7d-406c-8c52-34be39dd5b61>

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