



## Quest Diagnostics Care360 is Top EHR, as Ranked by Doctors in 2013 Black Book Survey

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**Quest's electronic health record ranked number one for overall satisfaction across all physician categories; also ranked number one for mobile innovation and access**

MADISON, N.J., Aug. 14, 2013 /PRNewswire/ -- Quest Diagnostics (NYSE: DGX), the world's leading provider of diagnostic information services, today announced that its Care360 cloud-based electronic health record (EHR) has ranked number one in several categories in the Black Book 2013 Rankings of EHRs in the replacement market. The ranking is based on polling and surveys of 2,880 physicians in the United States interested in replacing their current EHR with a more advanced system.

(Logo: <http://photos.prnewswire.com/prnh/20130717/NY48934/LOGO>)

Care360 ranked number one in overall satisfaction across all physician practices, practice sizes and specialties. This ranking includes assessments of EHR functionality, innovation and Meaningful Use. The system also ranked number one for mobile innovation and access, and received the highest possible score of 'A' in each of all seven categories evaluated, including interoperability and connectivity.

A summary of the report, "2013 State of the Ambulatory Electronic Health Records Replacement Market," is available at [www.Care360.QuestDiagnostics.com/Black-Book.cfm](http://www.Care360.QuestDiagnostics.com/Black-Book.cfm).

"Eighty-eight percent of all surveyed physician practices evaluating EHR replacement options cited Care360 as meeting or exceeding their requirements, particularly in the areas of system usability and innovation, regardless of their current vendor," said Doug Brown, managing partner of Black Book. "As providers look beyond basic EHR platforms to the more complex requirements surrounding Stage 2 and Stage 3 of Meaningful Use, Health Information Exchanges, ICD-10, and Accountable Care initiatives, they increasingly require solutions with flexible, robust data sharing capabilities that can help them achieve their business goals. Care360's high marks in our survey suggest it is well regarded as an option by providers seeking to upgrade their current EHR with a more advanced offering."

"The Care360 EHR was easy to implement," said Emilia E. Murray, M.D., of Naples, Florida, whose internal medicine practice switched to Care360 after trying two other EHR systems. "Because it's cloud-based, it is very user-friendly and very reasonably priced. Care360 is accessible from the office, hospital, or home and the iPad application is very helpful. I was able to achieve Meaningful Use within a few months of setting up Care360 EHR."

"Quest Diagnostics is committed to innovative connectivity solutions that help physicians harness the power of diagnostic and other health information to promote favorable outcomes for patients," said Philip S. Present II, vice president and general manager, healthcare information technology, Quest Diagnostics. "It is gratifying that physicians across the U.S. regard Care360 as an advanced technology that is interoperable with other systems, facilitates secure any-time access on mobile devices, and enables them to run a productive, quality practice."

### About Black Book™

Black Book Rankings, a division of Brown-Wilson Group Inc., is one of the largest full-service technology and services market research and opinion research companies. Founded in 2002, the company serves a wide variety of prominent publicly traded, private and start-up clients, venture capital firms, bankers, vendors, manufacturers and buyers alike. The company enjoys a reputation of conducting high quality research as evidenced through its long-standing relationships with its customers. Black Book collects ballot results on 18 performance areas of operational excellence which are used to rank vendors by EMR/EHR product lines.

### About Quest Diagnostics Healthcare IT Solutions

Quest Diagnostics is a provider of healthcare information technology solutions that facilitate secure, flexible data access and management to help improve patient care and lower healthcare costs. Care360 solutions are used by more than 310,000 physician users in more than 95,000 locations, providing a network of affiliated physician users in local communities and across the country. The Black Book award-winning Care360 EHR affordably and efficiently delivers laboratory, radiology, ePrescribing and other information to community providers. Care360 EHR is certified under the Office of the National Coordinator's Authorized Testing and Certification Body (ONC-ATCB) program as meeting the requirements of the Health Information Technology for Economic and Clinical Health (HITECH) Act and its Meaningful Use provision. Quest Diagnostics HIT solutions also include the Gazelle mobile health app for patients and physicians and the award-winning ChartMaxx health document management solution. For more information, visit [www.Care360.com](http://www.Care360.com) or [www.mygazelleapp.com](http://www.mygazelleapp.com).

### About Quest Diagnostics

Quest Diagnostics is the world's leading provider of diagnostic testing, information and services that patients and doctors need to make better healthcare decisions. The company offers the broadest access to diagnostic testing services through its network of laboratories and patient service centers, and provides interpretive consultation through its extensive medical and scientific staff. Quest Diagnostics is a pioneer in developing innovative diagnostic tests and advanced healthcare information technology solutions that help improve patient care. Additional company information is available at [QuestDiagnostics.com](http://QuestDiagnostics.com).

### Quest Diagnostics Contacts:

Wendy Bost (Media): 973-520-2800

Dan Haemmerle (Investors): 973-520-2900

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