



## ChartMaxx® Earns 2011 'Best in KLAS' for Healthcare Document Management and Imaging Software

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### Healthcare Professionals Honor MedPlus Enterprise-wide Electronic Patient Record System with Top Ranking for Eight of Last 10 Years

CINCINNATI, Jan. 9, 2012 /PRNewswire/ -- MedPlus, the healthcare IT subsidiary of Quest Diagnostics (NYSE: DGX), announced today that its ChartMaxx® enterprise-wide electronic patient record system has been ranked the top healthcare Document Management and Imaging (DMI) software product, according to the 2011 *Best in KLAS Awards: Software & Services* report, an independent ranking based on customer feedback on top healthcare information technology (HIT) vendors.

In the 2011 report, ChartMaxx secured the highest overall score and product quality rating and 96 percent of customers said they would buy ChartMaxx again. ChartMaxx has received 'Best in KLAS' in the *Best in KLAS Awards* reports for 2010, 2009, 2008, 2006, 2005, 2004 and 2002. DMI software vendors provide products that can scan, create, archive, workflow and validate electronically stored documents and images.

"Since 1998, KLAS has been committed to helping healthcare providers make decisions based on candid peer feedback," says Adam Gale, KLAS president. "Best in KLAS rankings mark those vendors who best keep their promises in their market segments for offering a combination of superior products, strong service, and high customer value. We hope these ratings continue to help providers find transparency from their vendors in making purchasing decisions."

ChartMaxx has been an exclusive service to healthcare providers for more than 15 years, enabling healthcare organizations to enhance performance through the efficient collection of clinical, financial and administrative information. Today, MedPlus has more than 145 ChartMaxx implementations in hospitals and integrated delivery systems throughout North America and more than 400,000 clinical and administrative users managing a cumulative total of more than 1.8 billion clinical and administrative documents. Its award-winning implementation, integration, consulting and process re-engineering services helps healthcare organizations define, streamline and automate departmental workflows.

"It is a tremendous honor to be recognized as 'Best in KLAS' for the eighth time in the last 10 years, because it affirms our commitment to providing solutions, support and services that exceed our customers' expectations," said Richard A. Mahoney, MedPlus president and vice president of Healthcare Information Solutions for Quest Diagnostics. "The Best in KLAS distinction once again demonstrates how ChartMaxx provides hospital physicians and administrative staff with an intuitive, easy-to-use patient record solution that improves patient care and hospital operations."

#### About KLAS

KLAS is a research firm specializing in monitoring and reporting the performance of healthcare vendors. KLAS' mission is to improve delivery, by independently measuring vendor performance for the benefit of our healthcare provider partners, consultants, investors and vendors. Working together with executives from more than 4,500 hospitals and over 2,500 clinics, KLAS delivers timely reports, trends and statistics, which provide a solid overview of vendor performance in the industry. KLAS measures the performance of software, professional services, medical equipment and infrastructure vendors. For more information, go to [www.KLASresearch.com](http://www.KLASresearch.com), email [marketing@KLASresearch.com](mailto:marketing@KLASresearch.com) or call 1-800-920-4109 to speak with a KLAS representative.

#### About Quest Diagnostics

Quest Diagnostics is the world's leading provider of diagnostic testing, information and services that patients and doctors need to make better healthcare decisions. The company offers the broadest access to diagnostic testing services through its network of laboratories and patient service centers, and provides interpretive consultation through its extensive medical and scientific staff. Quest Diagnostics is a pioneer in developing innovative diagnostic tests and advanced healthcare information technology solutions that help improve patient care. Additional company information is available at [www.QuestDiagnostics.com](http://www.QuestDiagnostics.com) or follow us at [Facebook.com/QuestDiagnostics](https://www.facebook.com/QuestDiagnostics) and [Twitter.com/QuestDX](https://twitter.com/QuestDX).

#### About MedPlus

MedPlus, based in Mason, Ohio, is the healthcare information technology subsidiary of Quest Diagnostics. MedPlus is a leading developer and integrator of clinical connectivity and healthcare information exchange solutions designed to foster better patient care and improve business performance for health care institutions, physicians and patients. Care360® EHR from Quest Diagnostics is a web-based solution that provides physicians with online laboratory test ordering, ePrescribing, clinical messaging and clinical documentation. Care360 is installed in 80,000 offices, representing more than 200,000 enrolled physicians on the platform. In addition, Care360 EHR with Data Exchange efficiently and securely collects, stores, manages and integrates clinical information within an organization, enterprise, practice or community. For more information on all of our healthcare solutions, visit [Care360.com](http://Care360.com).

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