



Physicians Rank Quest Diagnostics Care360 Top EHR for Small Group Practices in 2015 Black Book Survey

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MADISON, N.J., June 16, 2015 /PRNewswire/ -- **Quest Diagnostics** (NYSE: DGX), the world's leading provider of diagnostic information services, today announced that its Care360 cloud-based electronic health record (EHR) has ranked number one among physician practices and groups with two to five practicing physicians. The ranking is based on a poll of 5,700 small and solo medical practices surveyed by Black Book™ in 2015.



Physicians across all specialties in these small-sized practices ranked Care360 EHR number one in overall satisfaction. The ranking includes assessments in client experience and satisfaction with web-based EHRs based on 18 key performance indicators, such as implementations, updates, usability, customization and pricing. The survey results are available at: <http://blackbookmarketresearch.com/ambulatory-alternate-site-ehr/>

Care360 supports physicians with a practical, cost-effective EHR and electronic lab ordering and results platform. Meaningful Use certified, the easy to use platform enables access to records anytime anywhere and improves provider collaboration-through a secure, robust and structured data exchange.

"The Care360 EHR has been easy to implement and allowed our office a smooth transition from traditional health records to the adoption of an EHR system," said David Leszkowitz, D.O., of White Lake Family Medicine and clinical faculty Western Michigan State University. "It is user-friendly, reasonably priced and allows us access to records in the office, from home or through a mobile device via the Internet."

"As the leader in diagnostic information services, Quest Diagnostics is committed to innovative connectivity solutions that empower better health, connectivity and care coordination," said Patrick Winniewicz, executive director of Care360, Quest Diagnostics healthcare information technology service line. "It is gratifying to see physicians across the U.S. recognize Care360 as a preferred practice solution that enables them to streamline their practices with technology solutions that increase efficiency and profitability, so they can focus on the health of their patients."

Care360 EHR is part of the Care360 connectivity solution suite, which is used by more than 300,000 physicians and hospitals in the United States. The solution suite supports all of the practice, patient, and financial management needs in today's healthcare landscape and now includes a medical billing service, Care360 Revenue Cycle Management (RCM) to complement the current award-winning cloud-based Care360 Electronic Health Record (EHR) and Practice Management (PM) solutions.

Quest Diagnostics is a leader in integrated health technology solutions. In addition to Care360, the company's other products and services include the MyQuest mobile health app, Interactive Insights graphical test reporting and ChartMaxx document management solutions. The company also provides several population health and data analytics services that help hospital and health systems, health plans and large physician practices improve the management of large populations and drive efficiencies in test utilization.

For more information, visit Care360.com or QuestDiagnostics.com.

About Black Book™

Black Book Rankings, a division of Black Book Market Research LLC, provides healthcare IT users, media, investors, analysts, quality minded vendors, and prospective software system buyers, pharmaceutical manufacturers, and other interested sectors of the clinical technology industry with comprehensive comparison data of the industry's top respected and competitively performing technology vendors. The largest user opinion poll of its kind in healthcare IT, Black Book™ collects over 550,000 viewpoints on information technology and outsourced services vendor performance annually. Black Book was founded in 2000, is internationally recognized for over 15 years of customer satisfaction polling, particularly in technology, services, outsourcing and offshoring industries.

About Quest Diagnostics

Quest Diagnostics empowers people to take action to improve health outcomes. Derived from the world's largest database of clinical lab results, our diagnostic insights reveal new avenues to identify and treat disease, inspire healthy behaviors and improve health care management. Quest annually serves one in three adult Americans and half the physicians and hospitals in the United States, and our 45,000 employees understand that, in the right hands and with the right context, our diagnostic insights can inspire actions that transform lives. www.QuestDiagnostics.com.

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