## FINANCIAL HIGHLIGHTS

(In millions, except for per share amounts) Year-end	2020		% B/(W) change
Company sales	\$ 1,810	\$ 1546	17
Franchise and property revenues	2,510	2,660	
Franchise contributions for advertising and other services	1,332	1,391	(4)
Total revenues	\$ 5,652	\$ 5,597	1
Operating Profit	\$ 1,503	\$ 1,930	(22)
Net Income	\$ 904	\$ 1,294	(30)
Reported Diluted Earnings Per Common Share	\$ 2.94	\$ 4.14	(29)
Special Items Diluted Earnings Per Common Share (a)	(86.0)	0.59	NM
Diluted Earnings Per Common Share before Special Items (a)	\$ 3.62	\$ 3.55	2
Net Cash Provided by Operating Activities	\$ 1,305	\$ 1,315	(1)

<sup>(</sup>a) See our 2020 Form 10-K for further discussion of Special Items.