



Benefit updates since COVID-19

Signet has been working with our benefits vendors to ensure that all of your medical needs are being met and your questions answered.

Explanation of Updates

Telehealth Visits



Virtual doctor consultations

- UMR medical plan covers telehealth visits with your network provider
- COVID-19-related telehealth services are offered at no cost to you
- Non-COVID-19 related telehealth services are subject to coinsurance/deductible

Minute Clinic through CVS Caremark



- Minute Clinic offers telehealth visits at the same co-pay as a telehealth visit with your network provider
- Use the CVS app or by clicking on Minute Clinic tab under Health services on www.cvs.com.

Pioneer Physicians Patients



- Patients with Ohio-based Pioneer Physicians can access medical care through:
 - Telehealth visit
 - After Hours Clinic on weekends/when regular offices are closed

For more information, log onto their website at pioneerphysicians.com

Health Equity FSA/HSA Changes - CARES Act



FSA/HSA plan updates, as part of recently passed CARES Act, including:

- HSA participants who participated in 2019, have the ability to submit contributions for the 2019 plan year until July 15, 2020.
- FSA participants who participated in 2019, have until July 15, 2020 to submit any claims for reimbursement from the 2019 plan year.
- Effective January 1, 2020, over the counter medication without a prescription and feminine care products are eligible expenses for both the FSA and HSA plans.

For more information about the CARES Act, visit healthequity.com/cares.

Edison Healthcare



Edison Health is a program where team members can get a second opinion on a variety of surgeries and cancer diagnosis.

- Edison contracts with Smart Care Medical Centers that have achieved outstanding success in treating patients
- Eligible patients and a caregiver can take advantage of services at no or a reduced cost to you

To find out if your medical situation qualifies, visit edisonhealthcare.com.

Quantum Resources



MyQHealth Care Coordinators can assist with any healthcare questions including medical claims, health benefits, prescriptions and more — at no additional cost to you.

Contact MyQHealth at 877-498-5079, download the MyQHealth app or log on to SignetMyQHealth.com to chat with a care coordinator.