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Smart Home Leader Nexia™ Home Intelligence Launches Remote Heating & Air Conditioning Diagnostics

New offering enables HVAC system performance monitoring for greater customer and system service and homeowner peace of mind

Broomfield, Colo., June 16, 2015 – Smart home technology leader Nexia™ Home Intelligence, a brand of Ingersoll Rand (NYSE:IR), announced advanced diagnostic features for heating, ventilation and air conditioning (HVAC) systems to give homeowners added peace of mind their system is performing optimally. When a homeowner opts in to Nexia Diagnostics, they allow remote HVAC system monitoring by their preferred HVAC dealer, which can help prevent minor issues from turning into major repairs.

The diagnostic features are free for homeowners and their HVAC dealers. Available with Trane and American Standard Wi-Fi-enabled thermostats and a free Nexia account, the diagnostic features extend the value of the Nexia Home Intelligence system by providing HVAC technicians real-time and historical performance data on one of the home's most expensive and complicated pieces of equipment.

Once a homeowner opts in, the local dealer can access a secure website with real-time intelligence about how the customer's system is performing. System alerts, from routine maintenance needs to system malfunctions, are automatically sent to the dealer, who can then proactively notify customers and address the issue quickly.

The ability to diagnose issues remotely enables technicians to arrive on-site with the proper parts to expedite repairs, if necessary. Some issues may even be resolved remotely, eliminating the need for an on-site service call altogether.

“Convenience is one of the primary benefits of a smart home, and the addition of diagnostic capabilities to Nexia Home Intelligence gives homeowners the unprecedented option of having heating and air conditioning issues addressed proactively before experiencing downtime,” said George Land, head of Nexia Home Intelligence. “That’s a win for busy homeowners, who can rest easy knowing their system will alert technicians to issues in real time. And our dealers appreciate the ability to diagnose an issue in advance so they can make house calls more efficient and cost effective for their customers.”

Learn more at www.nexiahome.com/diagnostics/.

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About Nexia Home Intelligence

Nexia Home Intelligence is a leading home automation system and a brand of Ingersoll Rand (NYSE: IR). Powered by secure Z-Wave technology, Nexia Home Intelligence allows users to expand their systems with hundreds of devices from some of the nation's top manufacturers – including Schlage, General Electric, Andersen and Pella – to create a truly smart home that adjusts to busy lives. For more information, visit www.nexiahome.com.

About Ingersoll Rand

Ingersoll Rand (NYSE:IR) advances the quality of life by creating comfortable, sustainable and efficient environments. Our people and our family of brands— including [Club Car®](#), [Ingersoll Rand®](#), [Thermo King®](#) and [Trane®](#)—work together to enhance the quality and comfort of air in homes and buildings; transport and protect food and perishables; and increase industrial productivity and efficiency. We are a \$13 global business committed to a world of sustainable progress and enduring results. For more information, visit www.ingersollrand.com.

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