



Amedisys Fourth Quarter and Year End 2020 Earnings Call
Supplemental Slides
February 25, 2021

Forward-looking statements

This presentation may include forward-looking statements as defined by the Private Securities Litigation Reform Act of 1995. These forward-looking statements are based upon current expectations and assumptions about our business that are subject to a variety of risks and uncertainties that could cause actual results to differ materially from those described in this presentation. You should not rely on forward-looking statements as a prediction of future events.

Additional information regarding factors that could cause actual results to differ materially from those discussed in any forward-looking statements are described in reports and registration statements we file with the SEC, including our Annual Report on Form 10-K and subsequent Quarterly Reports on Form 10-Q and Current Reports on Form 8-K, copies of which are available on the Amedisys internet website <http://www.amedisys.com> or by contacting the Amedisys Investor Relations department at (225) 292-2031.

We disclaim any obligation to update any forward-looking statements or any changes in events, conditions or circumstances upon which any forward-looking statement may be based except as required by law.

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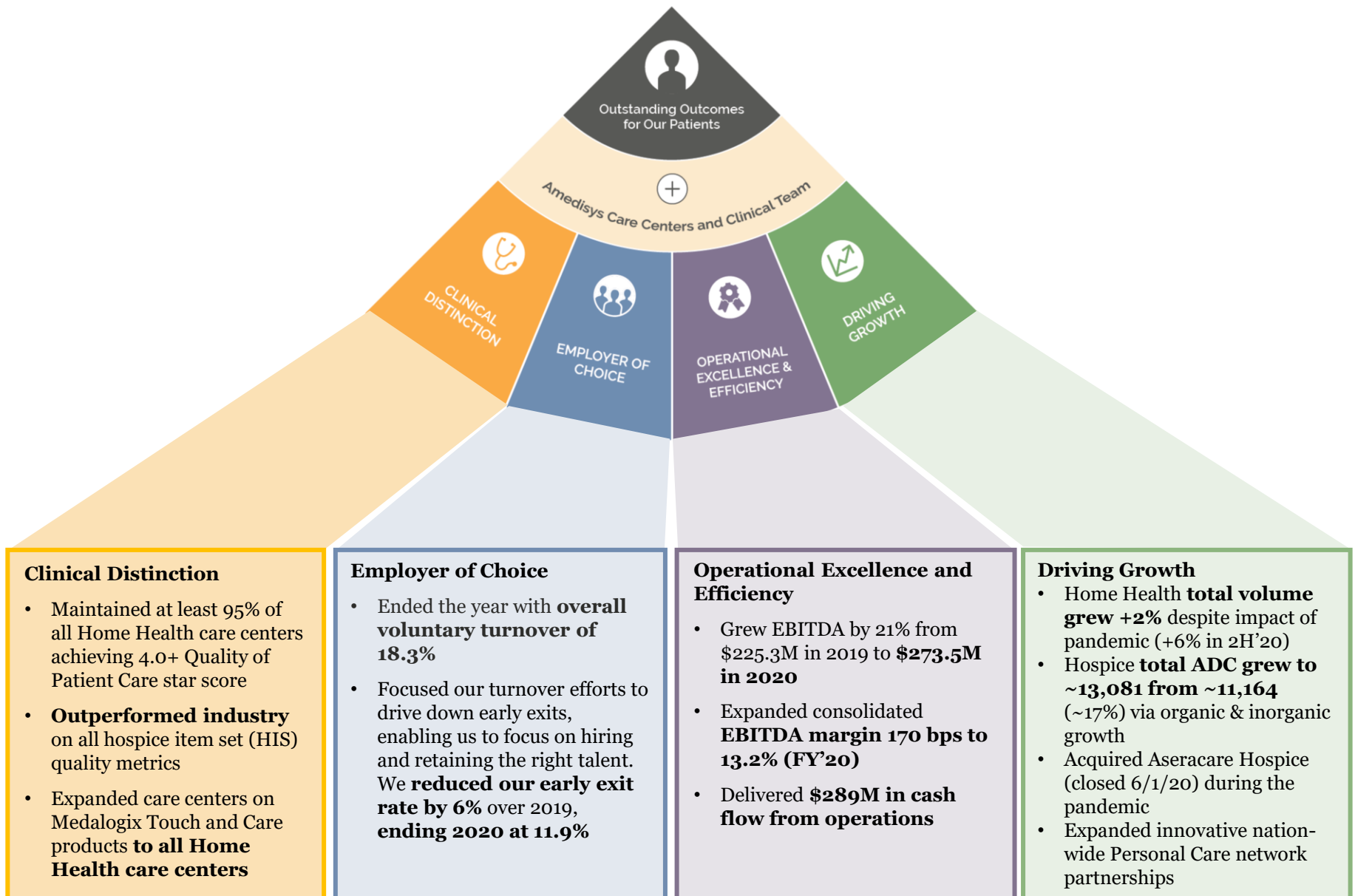
NASDAQ: AMED

We encourage everyone to visit the Investors Section of our website at www.amedisys.com, where we have posted additional important information such as press releases, profiles concerning our business and clinical operations and control processes, and SEC filings.

Q4 and Year End 2020 Results

A Look Back

FY 2020 Accomplishments



Our Key Areas of Focus

Strategic areas of focus and progress made during Q4'20

1



Organic Growth

- **Home Health***: Total same store admissions +6%, Total same store volume +5%
- **Hospice**: Admissions +15%
- **Personal Care**: Billable hours / quarter -17% driven by impact of COVID-19. Personal Care Network drove ~\$3.5M revenue to Home Health and Hospice via care coordination

2



Recruiting / Retention

- Targeting industry leading employee retention amongst all employee categories
- Current total voluntary turnover ~18.3%
- Focus on reduction of clinical turnover with emphasis on "early exits"

3



Clinical Initiatives

- Quality: Amedisys Oct'20 release STARS score of 4.33 (SHP: 4.5 STARS)
- 95% of care centers at 4+ Stars in the Oct'20 Release
- 44 Amedisys care centers rated at 5 Stars in the Oct'20 Release
- Hospice quality – outperforming industry average in all hospice item set (HIS) categories

4



Capacity and Productivity

- Focusing on optimizing RN / LPN & PT / PTA staffing ratios.
 - Current LPN Ratio: 47.5% (vs. 42.5% in 4Q'19 and 46.7% in 3Q'20)
 - Current PTA Ratio: 50.9% (vs. 44.7% in 4Q'19 and 49.6% in 3Q'20)

5



M&A

- ~\$650 million invested in Hospice segment since Feb. 2019
 - 4 acquisitions
 - ~6,000 ADC
 - 106 care centers
 - ~5,000 employees
- Active and full pipeline

6



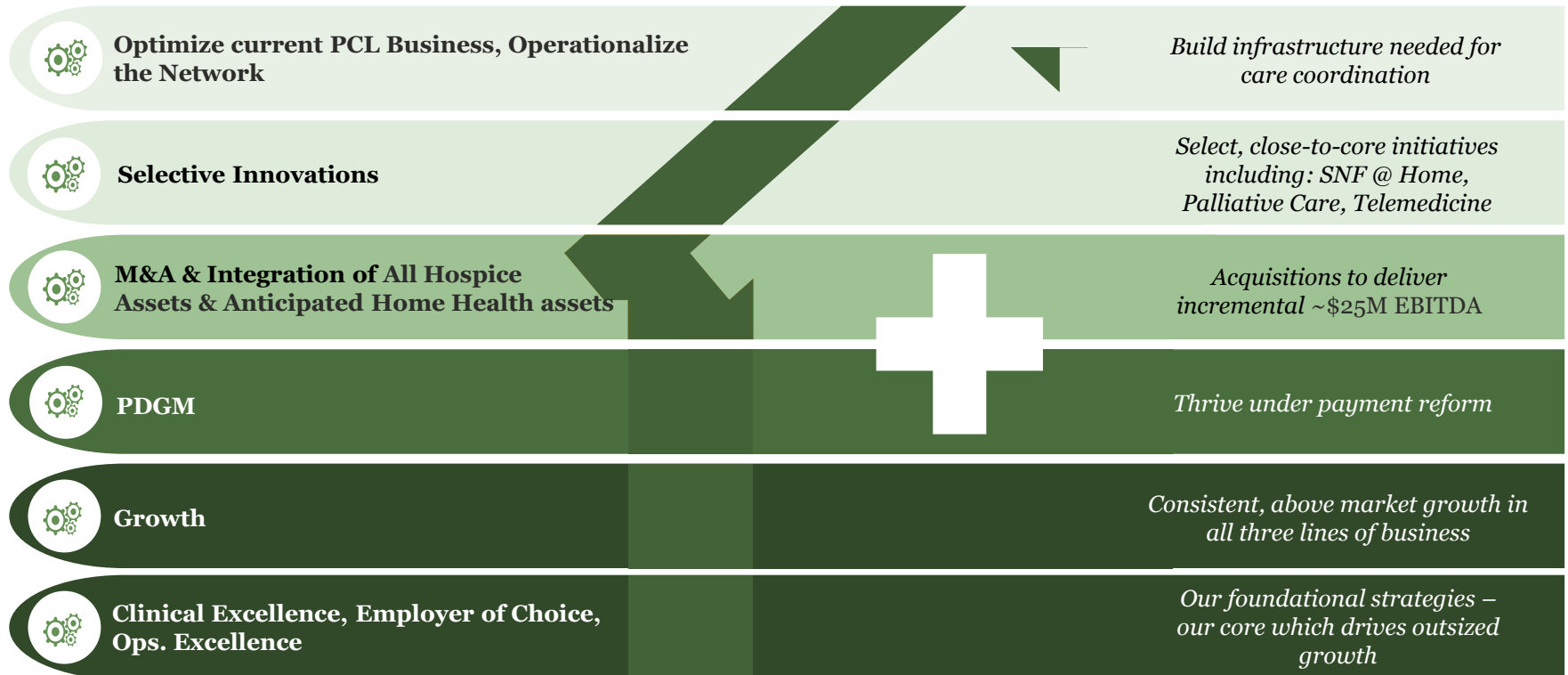
Regulatory

- 2021 Final Home Health industry rule net +1.9% increase
 - No-Pay RAP effective 1/1/21
- 2021 Final Hospice industry rule net +2.4% increase (effective 10/1/20)
- Jan. 12, 2021 – CMS announced intent to expand Home Health Value Based Purchasing pilot through rulemaking with an implementation date no earlier than Jan. 1, 2022
- Expansion of sequestration suspension through 3/31/21

*Note: Home Health same store volume is defined as admissions plus recertifications

Amedisys 2021 Initiatives

Expanding and executing on 2020 initiatives extends to our key focus areas for 2021 and beyond. Preparing for outsized growth, continued M&A industry disruption / consolidation, integration of new assets and close-to-core innovations will be our areas of focus





Highlights and Summary Financial Results (Adjusted): 4Q 2020⁽¹⁾

Home Health total same store volume +5%, total same store admissions +6%; Hospice same store admissions +15%

4Q'20

Amedisys Consolidated

- Revenue Growth: +10%
- EBITDA: \$78M (+50%)
- EBITDA Margin: 14% (+380 bps)
- EPS: \$1.49 (+59%)



4Q'20

Balance Sheet & Cash Flow

- Net debt: \$195.9M
- Net Leverage ratio: 0.7x
- CFFO: \$65.9M (FY: \$289.0M)
- Free cash flow ⁽⁴⁾: \$60.6M
- DSO: 40.2 (vs. Q4'19 of 40.9)
- Revolver availability: \$470.2M

4Q'20

Home Health

Same Store ⁽²⁾⁽³⁾:

- Total Volume: +5%
- Total Admissions: +6%

Other Statistics:

- Revenue per Episode⁽⁶⁾: \$2,906 (+1.9%)
- Total Cost per Visit: \$100.69 (+6.8%)
- Medicare Recert Rate: 35.2%

4Q'20

Hospice

Same Store Volume ⁽³⁾:

- Admissions: +15%
- ADC: flat

Other Statistics:

- Revenue per Day: \$160.72 (+4.8%)
- Cost per day: \$81.45 (-2.0%)

4Q'20

Personal Care

Growth Metrics ⁽⁵⁾:

- Billable hours/quarter: -17%
- Clients served: -18%

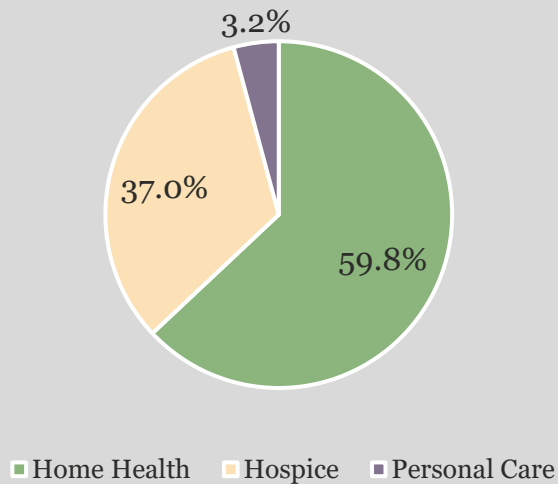
4Q'20	\$ in Millions, except EPS	4Q19	4Q20	FY 2019	FY 2020
	Home Health	316.1	329.4	1,256.4	1,249.2
	Hospice	164.6	203.9	623.2	750.1
	Personal Care	20.0	17.4	82.0	72.2
	Total Revenue	\$ 500.7	\$ 550.7	\$ 1,961.6	\$ 2,071.5
	Gross Margin %	41.0%	45.5%	41.4%	44.6%
	Adjusted EBITDA	52.2	78.1	225.3	273.5
		10.4%	14.2%	11.5%	13.2%
	Adjusted EPS	\$0.94	\$1.49	\$4.40	\$6.11
	Free cash flow ⁽⁴⁾	\$72.4	\$60.6	\$192.8	\$273.5
Adjusted Financial Results⁽¹⁾					

- The financial results for the three-month periods and years ended December 31, 2019 and December 31, 2020 are adjusted for certain items and should be considered a non-GAAP financial measure. A reconciliation of these non-GAAP financial measures is included in the corresponding 8-K detailing quarterly results for each respective reporting period.
- Same Store volume – Includes admissions and recertifications.
- Effective July 1, 2019, same store is defined as care centers that we have operated for at least the last 12 months and startups that are an expansion of a same store care center.
- Free cash flow defined as cash flow from operations less routine capital expenditures and required debt repayments.
- Includes acquisitions.
- Medicare sequestration suspended 5/1/20



Our Revenue Sources: 4Q'20

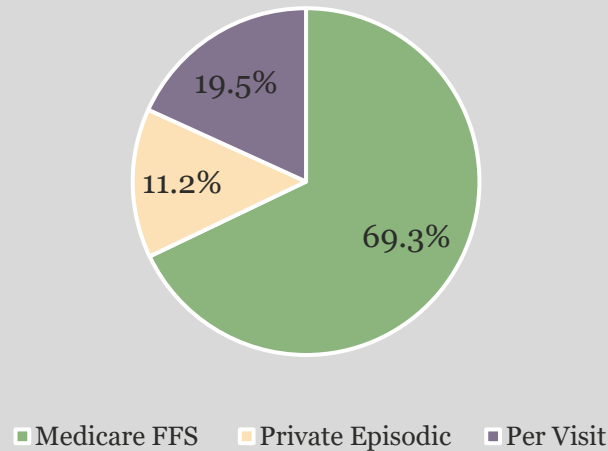
Amedisys Consolidated Revenue



- **Home Health:** 320 care centers; 33 states & DC
- **Hospice:** 180 care centers; 35 states
- **Personal Care:** 14 care centers; 3 states
- **Total AMED:** 514 care centers; 39 states and D.C.



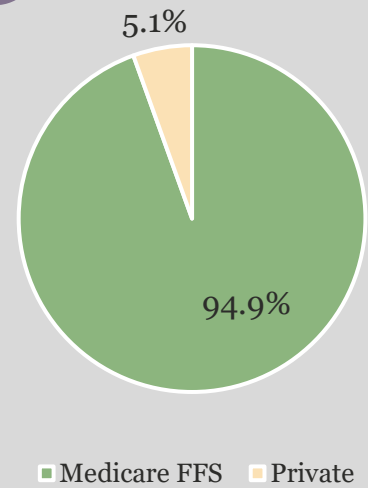
Home Health Revenue



- **Medicare FFS:** Reimbursed over a 30-day period of care
- **Private Episodic:** MA and Commercial plans who reimburse us over a 30-day period of care. Generally at rates ~90% – 100% of Medicare
- **Per Visit:** Managed care, Medicaid and private payors reimbursing us per visit performed



Hospice Revenue



- **Hospice Per Day Reimbursement:**
 - **Routine Care:** Patient at home with symptoms controlled ~97% of the Hospice care AMED provides, in line with overall hospice industry provision of care
 - **Continuous Care:** Patient at home with uncontrolled symptoms
 - **Inpatient Care:** Patient in facility with uncontrolled symptoms
 - **Respite Care:** Patient at facility with symptoms controlled



Home Health and Hospice Segment (Adjusted) – 4Q 2020⁽¹⁾

Home Health total volume growth +5%; Hospice Admit Growth +15%

HOME HEALTH				
\$ in Millions			Year Ended	
	4Q19	4Q20	2019	2020
Medicare	215.1	228.3	859.2	847.3
Non-Medicare	101.0	101.1	397.2	401.9
Home Health Revenue	\$316.1	\$329.4	\$1,256.4	\$1,249.2
Gross Margin %	39.3%	44.2%	40.0%	43.5%
Pre-Corporate EBITDA ⁽²⁾	\$48.1	\$65.2	\$205.0	\$236.7
	15.2%	19.8%	16.3%	19.0%

Operating Statistics				
Same Store Growth ⁽³⁾⁽⁴⁾				
Total Volume	4%	5%	5%	2%
Total Admissions	4%	6%	7%	1%
Medicare Revenue per Episode ⁽⁵⁾	\$2,852	\$2,906	\$ 2,853	\$ 2,836
Medicare Recert Rate	36.1%	35.2%	36.0%	36.9%
Total Cost per visit	\$94.26	\$100.69	\$91.15	\$95.59

HOSPICE				
\$ in Millions			Year Ended	
	4Q19	4Q20	2019	2020
Medicare	156.6	193.5	592.6	710.0
Non-Medicare	8.0	10.5	30.6	40.1
Hospice Revenue	\$164.6	\$203.9	\$623.2	\$750.1
Gross Margin %	45.8%	49.3%	46.4%	48.3%
Pre-Corporate EBITDA ⁽²⁾	\$37.6	\$52.7	\$152.0	\$187.4
	22.8%	25.8%	24.4%	25.0%

Operating Statistics				
Admit growth - same store ⁽⁴⁾	1%	15%	4%	6%
ADC growth - same store ⁽⁴⁾	8%	0%	7%	1%
ADC	11,660	13,793	11,164	13,081
Avg. discharge length of stay	100	102	98	99
Revenue per day (net)	\$153.43	\$160.72	\$152.94	\$156.69
Cost per day	\$83.13	\$81.45	\$81.95	\$81.02



Home Health Highlights

- Revenue per Episode up 1.9% (sequestration suspension benefit \$5M)
- Y/Y CPV up \$6.43 (+6.8%, primarily due to raises effective 8/1, an increase in contractor utilization and new hire pay, and lower visit volumes)
- Visits per Episode decreased 2.8



Hospice Highlights

- Same store admit growth +15%
- Net revenue per day +4.8% (sequestration suspension benefit \$3M, excluding acquisitions); +2.4% Hospice rate update effective 10/1/20
- Q4'20 Acquisition Contribution:
 - Revenue: \$31.5M
 - Segment EBITDA: \$5.2M (\$3.5M net of corporate)

1. The financial results for the three-month periods and years ended December 31, 2019 and December 31, 2020 are adjusted for certain items and should be considered a non-GAAP financial measure. A reconciliation of these non-GAAP financial measures is included in the corresponding 8-K detailing quarterly results for each respective reporting period.
2. Pre-Corporate EBITDA does not include any corporate G&A expenses.
3. Same store information represents the percent change in volume or admissions for the period as a percent of the volume or admissions of the prior period.
4. Effective July 1, 2019, same store is defined as care centers that we have operated for at least the last 12 months and startups that are an expansion of a same store care center.
5. Average Medicare revenue per completed episode for the three-month period and year ended December 31, 2020 reflects the transition to PDGM effective Jan. 1, 2020 and the suspension of sequestration effective May 1, 2020.



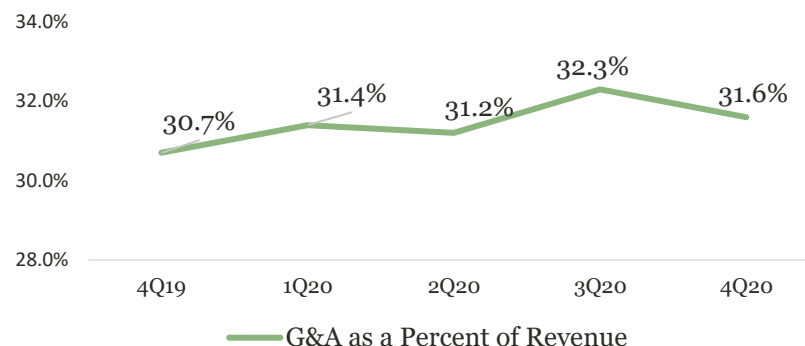
General & Administrative Expenses – Adjusted ^(1,2)

Impacted by COVID-19, acquisitions, incentive compensation accruals and investments to drive volume growth

\$ in Millions	4Q19	1Q20	2Q20	3Q20	4Q20
Home Health Segment - Total	76.3	75.8	71.3	78.6	80.5
% of HH Revenue	24.1%	25.0%	24.6%	24.1%	24.4%
Hospice Segment - Total	37.8	38.7	40.4	47.8	47.9
% of HSP Revenue	23.0%	22.9%	22.8%	23.9%	23.5%
Personal Care Segment - Total	3.0	3.3	3.1	3.0	3.0
% of PC Revenue	14.9%	17.5%	17.5%	16.4%	17.2%
Total Corporate Expenses	36.6	36.6	36.6	46.2	42.8
% of Total Revenue	7.3%	7.5%	7.5%	8.5%	7.8%
Total	153.7	154.4	151.4	175.7	174.2
% of Total Revenue	30.7%	31.4%	31.2%	32.3%	31.6%

	4Q19	1Q20	2Q20	3Q20	4Q20
Salary and Benefits	20.9	20.0	21.0	26.2	25.0
Other	11.4	12.4	11.0	15.2	13.2
Corp. G&A Subtotal	32.3	32.4	32.0	41.5	38.2
Non-cash comp	4.3	4.2	4.6	4.7	4.6
Adjusted Corporate G&A	36.6	36.6	36.6	46.2	42.8

Total G&A as a Percent of Revenue



Notes:

- **Year over year total G&A as a percentage of revenue increased 90 basis points (\$21 million)**
 - Year over year G&A increase due to our acquisitions (~\$11M = Hospice segment ~\$9M; Corporate segment ~\$2M), raises, incentive accruals, higher health insurance costs, the addition of business development resources and care center administrative staff and investments related to PDGM, partially offset by lower travel and training spend
- **Total G&A as a percentage of revenue decreased 70 bps sequentially**

Operational Excellence: Home Health Cost Per Visit (CPV)-Adjusted

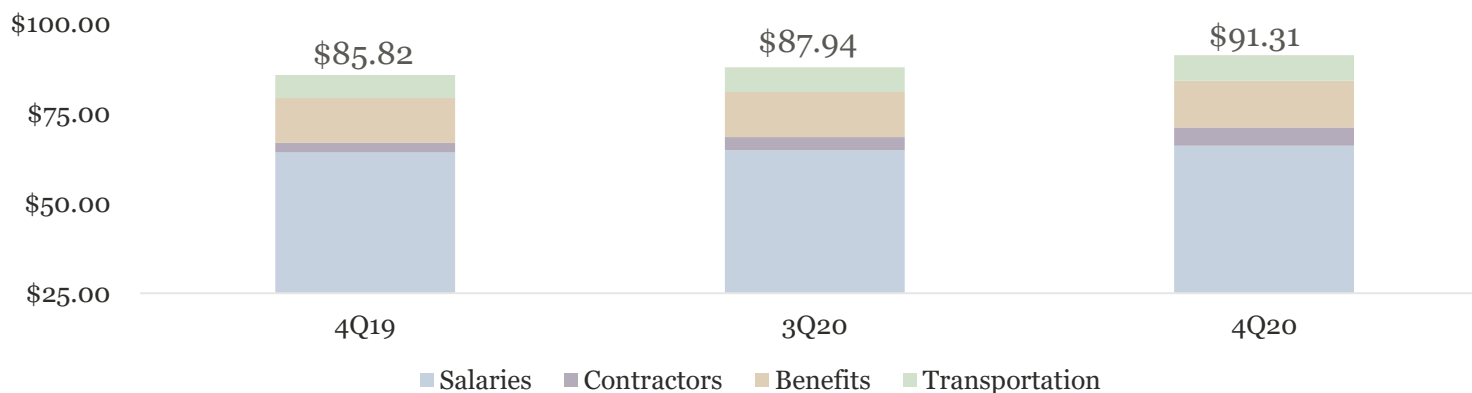
YOY Total CPV impacted by planned wage increases, higher contractor utilization and new hire pay and lower volumes resulting from COVID-19



Components	4Q19	3Q'20	4Q'20	YoY Variance	Detail	Initiatives
Salaries	\$64.18	\$64.81	\$66.09	\$1.91	YoY increase due to planned wage increases, shift in visit mix and fixed costs (training, PTO, etc.) on lower visits, partially offset by optimization of discipline mix. Sequential increase due to higher relatively fixed pay of newly hired staff at the beginning of their ramp to full productivity and one additional month of raises	Staffing mix optimization, productivity and scheduling improvement initiatives in place to help overcome salary increases
Contractors	\$2.72	\$3.69	\$5.08	\$2.36	YOY and Sequential increase driven by additional staffing needs due to COVID-19, turnover and growth	Focused efforts on filling positions with full-time clinicians
Benefits	\$12.45	\$12.59	\$12.98	\$0.53	YoY and Sequential increase primarily due to health insurance. YoY reflects relatively flat health cost over lower visit volumes.	Focus on cost containment and spend optimization with specific focus on high cost claims
Transportation & Supplies	\$6.47	\$6.85	\$7.16	\$0.69		
*Visiting Clinician CPV	\$85.82	\$87.94	\$91.31	\$5.49		
Clinical Managers	\$8.44	\$8.91	\$9.38	\$0.94	Fixed cost associated with non-visiting clinicians. YoY increase driven by lower visit volumes and planned wage increases.	Unit cost reduced as volume increases
Total CPV	\$94.26	\$96.85	\$100.69	\$6.43		

*Note: Direct comparison with industry competitors CPV calculation

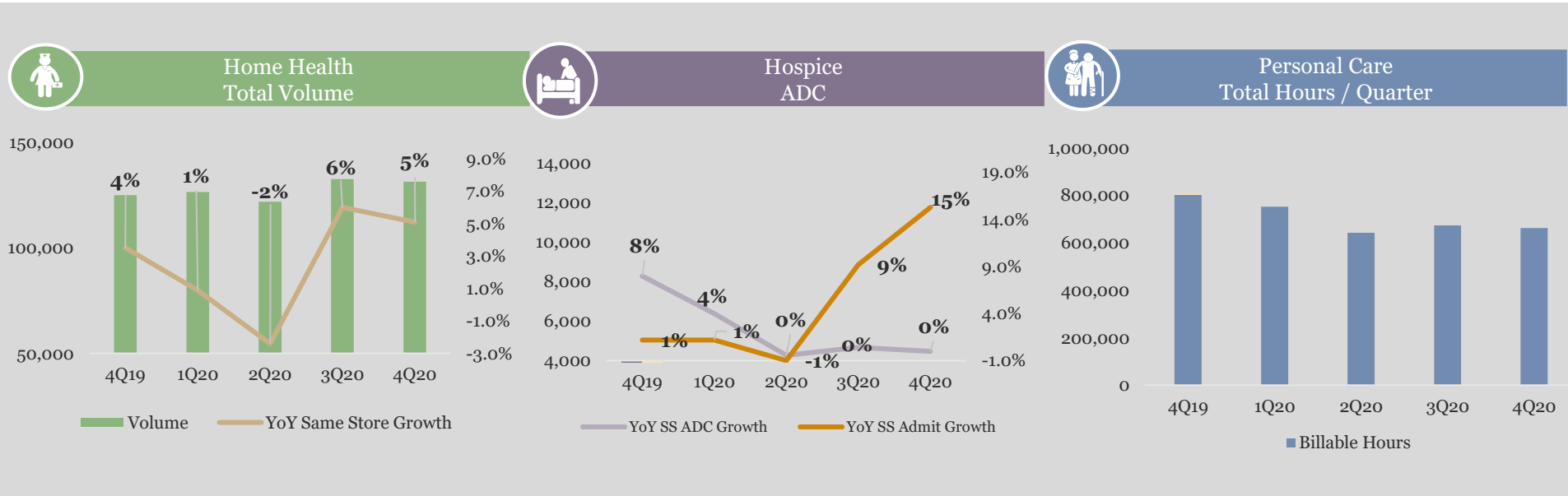
Cost Per Visit (CPV)





Driving Top Line Growth

Home Health growth remains strong. Hospice admissions very strong but ADC lagging due to shorter lengths of stay as a result of higher death rate. Personal Care billable hours impacted by COVID-19

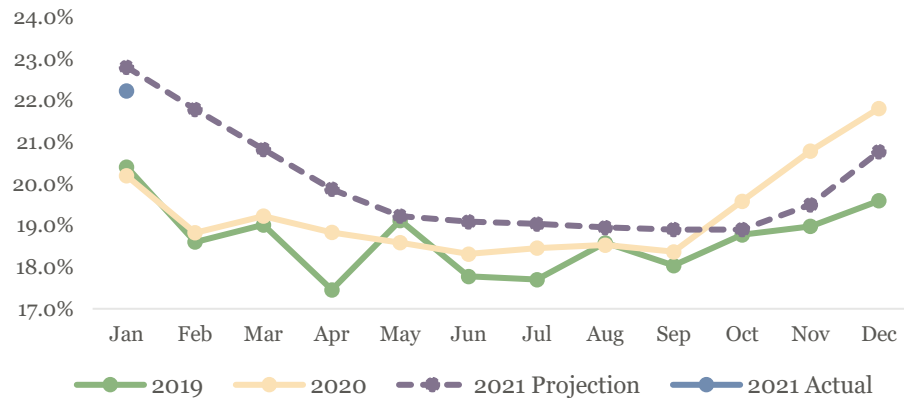




Hospice ADC Experience

Increased deaths and patients delaying care driven by COVID-19 concerns impacted ADC growth (top left). Though average discharge length of stay increased year over year, median discharge length of stay was significantly down while both percentage of discharges 14 days or less and 7 days or less sharply increased (top right). Positive trends entering 2021 as total admits are outpacing total discharges and total deaths are trending down (bottom graphs)

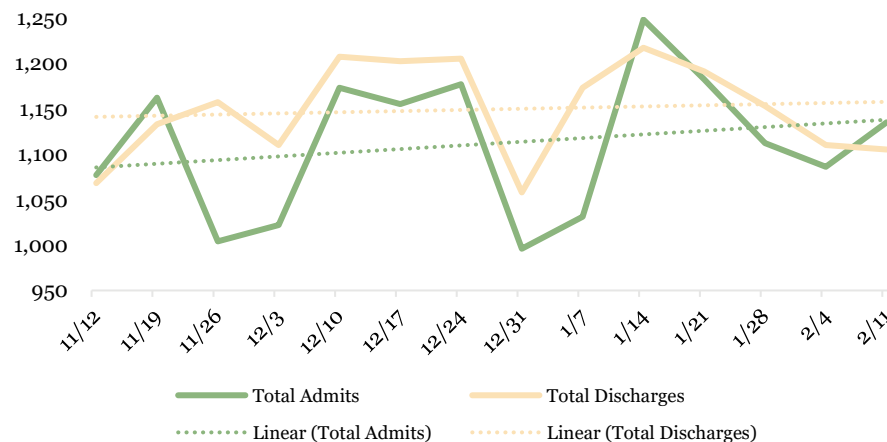
Discharges as % of Beginning of Month Census



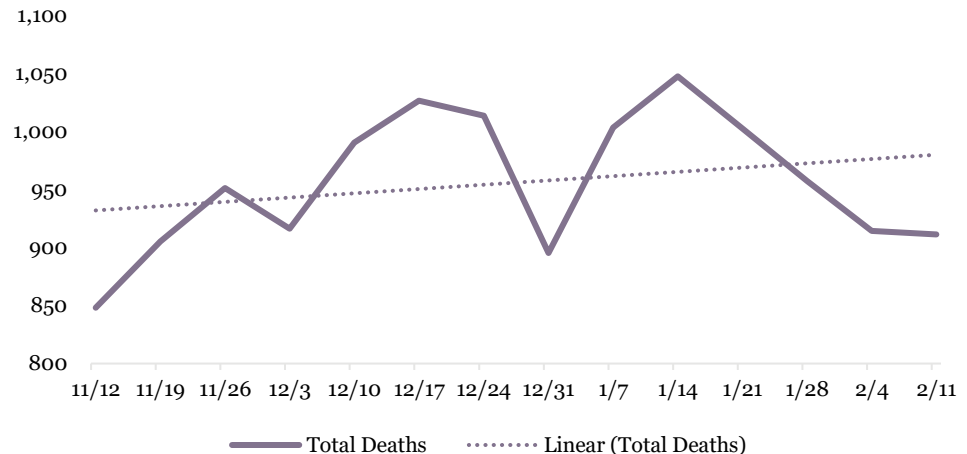
Hospice Census Statistics

	Q4 2019	Q4 2020
Total Avg. Length of Stay	100	102
Total Median Length of Stay	28	23
Total % of Discharges: 14 days or less length of stay	36.7%	41.5%
Total % of Discharges: 7 days or less length of stay	23.6%	28.4%

Total Hospice Admits & Discharges: Weekly Trend



Total Hospice Deaths: Weekly Trend



Industry Leading Quality Scores



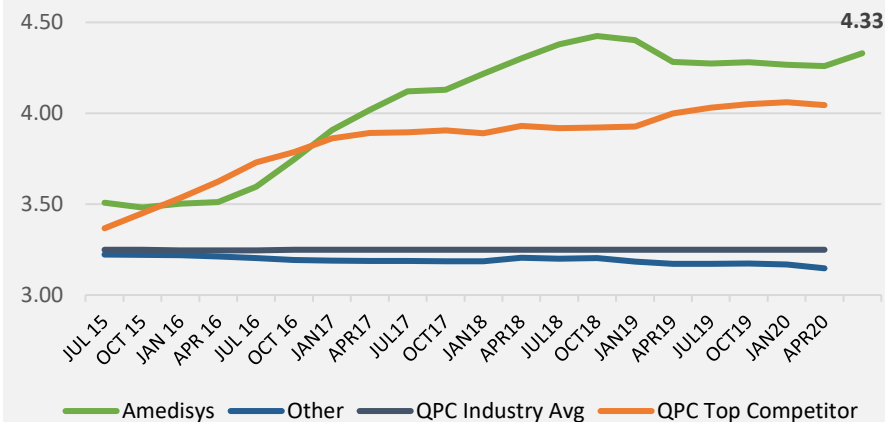
Quality of Patient Care (QPC)

Metric	OCT 19 Release	JAN 20 Release	APR 20 Release	Oct 20 Release
Quality of Patient Care	4.28	4.27	4.26	4.33
Entities at 4+ Stars	88%	86%	86%	92%

Patient Satisfaction (PS)

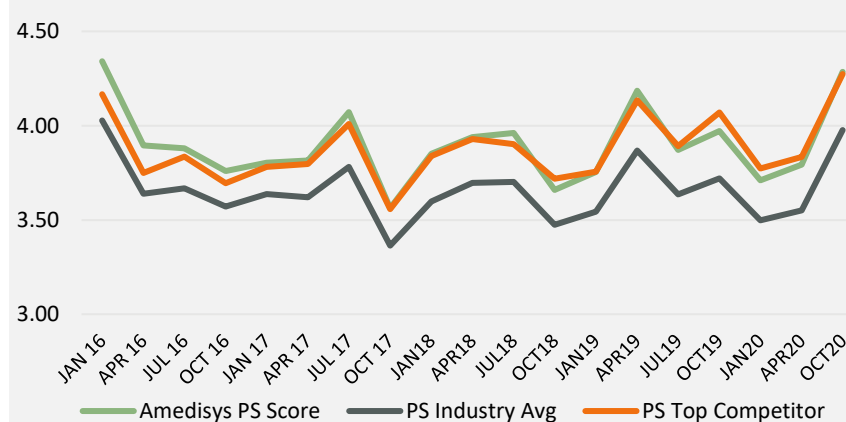
Metric	OCT 19 Release	JAN 20 Release	APR 20 Release	Oct 20 Release
Patient Satisfaction Star	3.97	3.71	3.79	4.28
Performance Over Industry	+6%	+6%	+6%	+7%

QPC Industry Performance



Note: Top Competitor Avg weighted by CCN count and includes LHC, Kindred, AFAM, EHC and BKD

PS Industry Performance



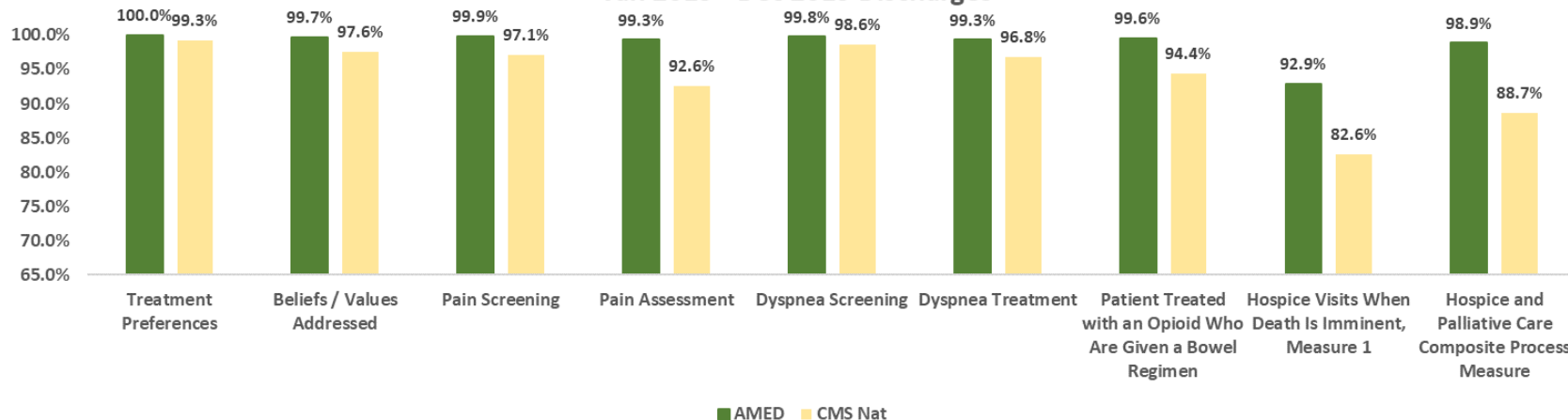
- Amedisys maintains a 4-Star average in the Oct 2020 HHC preview with **92% of our providers (representing 95% of care centers) at 4+ Stars** and **61% of our providers (representing 65% of care centers) at 4.5+ Stars**
- **26 Amedisys providers (representing 44 care centers) rated at 5 Stars** in the Oct 2020 HHC preview.

Hospice Quality: Amedisys Hospice Continues to Move Towards Best-in-Class



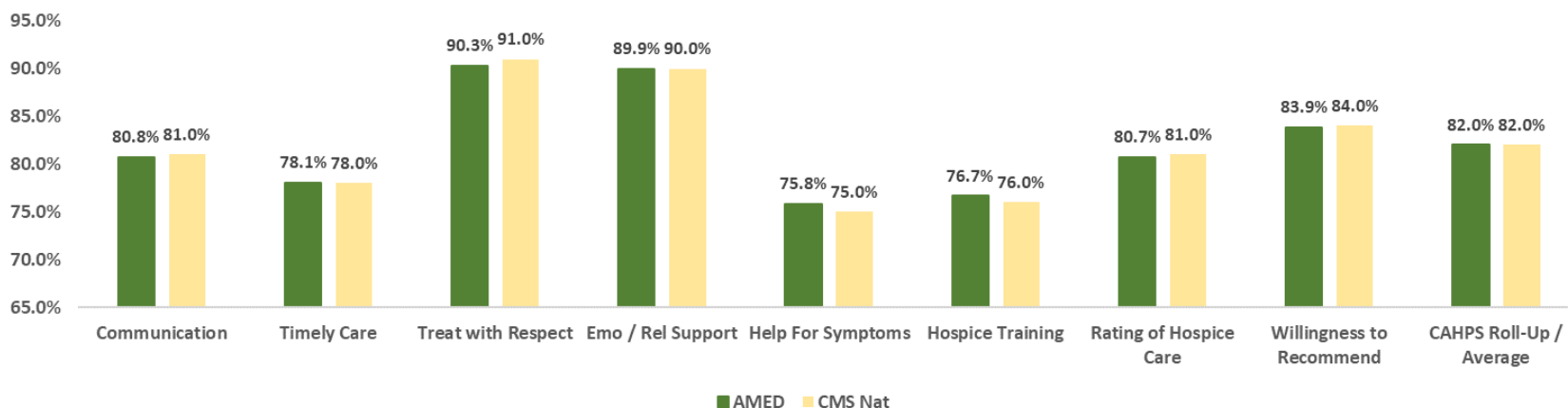
Hospice Item Set (HIS) Preview - Nov 2020

Jan 2019 - Dec 2019 Discharges



Hospice CAHPS Preview - Nov 2020

Jan 2018 - Dec 2019 Discharges



Hospice Compare HIS and CAHPS reporting currently “frozen” and will resume reporting in Feb 2022

Debt and Liquidity Metrics

~Net leverage ~0.7x

Outstanding Debt	
	As of: 12/31/20
Outstanding Revolver	51.0
Outstanding Term Loan	164.1
Finance Leases	2.6
Total Debt Outstanding	217.7
Less: Deferred Debt Issuance Costs	(2.7)
Total Debt - Balance Sheet	215.0
Total Debt Outstanding	217.7
Less Cash ⁽⁴⁾	(21.8)
Net Debt ⁽¹⁾	195.9
Leverage Ratio (net) ⁽²⁾	0.7

Credit Facility	
	As of: 12/31/20
Term Loan	175.0
Revolver Size	550.0
Borrowing Capacity	725.0
Revolver Size	550.0
Outstanding Revolver	(51.0)
Letters of Credit	(28.8)
Available Revolver	470.2
Plus Cash ⁽⁴⁾	21.8
Total Liquidity ⁽³⁾	492.0

1. Net debt defined as total debt outstanding (\$217.7M) less cash (\$21.8M).
2. Leverage ratio (net) is defined as net debt divided by last twelve months adjusted EBITDA (\$273.5M).
3. Liquidity defined as the sum of cash balance and available revolving line of credit.
4. Cash per 12/31/20 10-K less Provider relief fund advance (~\$60M)

Cash Flow Statement Highlights ⁽¹⁾

Q2, Q3 and Q4 include benefit of payroll tax deferral (COVID-19 relief) of approximately \$20M, \$18M and \$17M respectively. Q4 also includes ~\$15M in additional tax payments related to treatment of CARES Act funds. Total payroll tax deferral of ~\$55.4M due back as ~\$27.7M in December 2021 and ~\$27.7M in December 2022.

\$ in Millions	4Q19	1Q20	2Q20	3Q20	4Q20
GAAP Net Income	28.0	32.0	35.1	72.4	45.6
Changes in working capital	33.8	(47.5)	71.3	(24.8)	34.5
Depreciation and amortization	6.0	5.3	6.3	8.3	8.8
Non-cash compensation, includes 401(k) match expense	9.6	9.2	6.7	7.1	7.0
Deferred income taxes	(4.3)	1.2	(5.3)	1.3	(23.8)
Other	2.1	5.8	19.8	18.8	(6.2)
Cash flow from operations	75.2	6.0	133.9	83.1	65.9
Capital expenditures - routine	(1.0)	(1.2)	(0.3)	(1.2)	(2.4)
Required debt repayments	(1.8)	(1.6)	(3.1)	(2.7)	(2.9)
Free cash flow	72.4	3.2	130.5	79.2	60.6
Capital Deployment					
Acquisitions	-	(69.3)	(230.4)	-	0.8
Total	-	(69.3)	230.4	-	0.8

Income Statement Adjustments ⁽¹⁾

\$ 000s	Income Statement Line Item	4Q19	1Q20	2Q20	3Q20	4Q20
Revenue						
Planned closures (2)	Net Service Revenue	\$ 6	\$ -	\$ -	\$ -	\$ -
Other Operating Income						
CARES Act & State COVID-19 grants	Other Operating Income	-	-	(22,780)	(4,812)	(6,780)
Cost of Service						
Planned closures (2)	Cost of Service, Excluding Depreciation & Amortization	2	-	-	-	-
COVID-19 costs	Cost of Service, Excluding Depreciation & Amortization	-	1,017	21,993	4,389	6,568
Severance - reduction in staffing levels	Cost of Service, Excluding Depreciation & Amortization	-	-	5,183	(550)	-
G&A						
Planned closures (2)	G&A, Salaries and benefits	2	-	-	-	-
Acquisition and integration costs	G&A, Salaries and benefits	273	662	2,095	1,267	507
Severance - reduction in staffing levels	G&A, Salaries and benefits	-	-	271	-	-
COVID-19 costs	G&A, Salaries and benefits	-	-	224	44	45
Acquisition and integration costs	G&A, Other	1,445	1,674	1,504	2,359	727
Legal fees - non-routine	G&A, Other	604	-	-	-	-
COVID-19 costs	G&A, Other	-	12	827	278	132
Other Items						
Asset impairment (acquired names)	Asset impairment	1,470	-	-	-	4,152
Interest component of certain items	Interest expense	451	446	446	558	464
Other (income) expense, net	Total other (expense) income, net	365	225	3,550	(39)	-
Total		\$ 4,618	\$ 4,036	\$ 13,313	\$ 3,494	\$ 5,815
EPS Impact		\$ 0.10	\$ 0.09	\$ 0.30	\$ 0.08	\$ 0.13

1. The financial results for the three-month periods ended December 31, 2019, March 31, 2020, June 30, 2020, September 30, 2020 and December 31, 2020 are adjusted for certain items and should be considered a non-GAAP financial measure. A reconciliation of these non-GAAP financial measures is included in the corresponding 8-K detailing quarterly results for each respective reporting period.
2. Planned closures consist of in-patient units acquired from Compassionate Care Hospice whose operations ceased in April 2019.

2021 Guidance

Amedisys 2021 Preliminary Guidance

Revenue, EBITDA and EPS guidance ranges for FY 2021

	2020 Actual Performance	2021 Guidance
Revenue	\$2,072M	\$2,275M – 2,315M
Adjusted EBITDA	\$274M	\$315M – \$325M
Adjusted Earnings per Share	\$6.11*	\$6.25 – \$6.47

Note:

- *Adjusted numbers are ex-CARES Act funds*
- **EPS: Inclusive of \$0.72 income tax benefit related to executive stock option exercise*

2021 Guidance Considerations

First half performance to be impacted by Hospice ADC challenges, assumes recovery and growth as detailed on slide 22

 Amedisys Consolidated	 Home Health	 Hospice	 Personal Care
• Tax rate ~26% • Cash tax rate ~15% • Diluted share count ~33.4 million shares • Capital Expenditures ~\$6-\$8 million • Salary increase ~2% - 3% • Benefits increase ~14% (9% growth / headcount, 5% pricing / claims costs) • Overall ~\$10 million investment in business development resources • Excludes future acquisitions, related integration costs and potential share repurchase	• Total same store admission growth: ~9% • Continued investment in business development staffing to support growth ~\$4 million • Continued focus on Quality of Care (Stars and Acute Care Hospitalization rates) • +1.9% rate increase • \$12M rate net of sequestration	• Total same store admission growth: ~18% • Addition of business development resources to support ADC growth ~ \$6 million • All closed acquisitions to contribute incremental ~\$25M EBITDA • +2.4% rate increase • \$8M rate net of sequestration	• Total billable hours growth: ~10%

2021 Investments

- **Total Investments in business of ~\$15M**
 - Innovations & Projects (\$10M) – spend related to PDGM, business development initiatives, innovations projects (SNF @ Home, telehealth and palliative care), IT security and automation
 - De Novos (\$5M) – Expansion of de novo program

2021 Hospice ADC Projection

Hospice ADC was building entering Q4'20. Revised projections have ADC returning to pre-Q4 ADC forecast exiting 2021

